RAIL PASSENGERS ASSOCIATION /NATIONAL ASSOCIATION OF RAILROAD PASSENGERS BOARD POLICIES

POLICY TYPE: Ends Policy

POLICY #: ENDS-1

POLICY TITLE: ENDS OF THE ORGANIZATION

Mega End: The Rail Passenger Association/National Association of Railroad Passengers' "*A Connected America*" exists so that members, partners and travelers can benefit from a modern, multimodal transportation network that provides seamless mobility and fosters economic opportunity.

- 1) **<u>Regarding Infrastructure</u>**: A high-quality, integrated multimodal transportation network making travel safe, efficient and affordable, with an emphasis on passenger rail.
- 2) <u>Regarding the Impact of Members</u>: Inspired and passionate members will have the knowledge and support to work from the "bottom up" in ways that are most effective in their communities.
- 3) <u>Regarding Partnerships</u>: The collective voice of travelers and partners will influence policy at all levels.
- 4) <u>Regarding The Voice of Travelers</u>: Means will exist to address the desires of travelers and grassroots organizers for responsive customer service and service delivery.

Initially Drafted: October 13, 2016 Initially Adopted: October 14, 2016 Policy Review Period: Annual Policy Review Month: June Policy Reviewed Date(s): 6/29/17; 6/28/18; 6/27/19 Monitoring Report Frequency: Quarterly Monitoring Report Type: Internal Monitoring Report Due: # 1 – April # 3 – July #4-October #2 - January President/CEO Monitoring Report Responsibility Of: