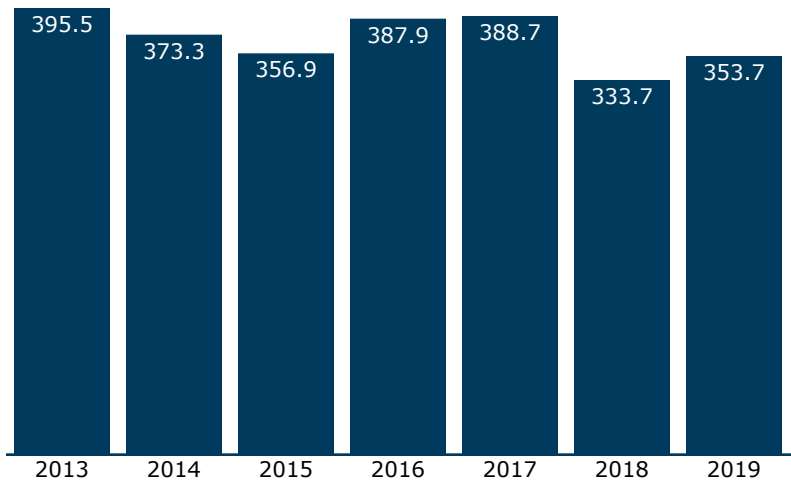


Passengers, 2013-2019 (in thousands)



Quick recap, 2019

	Coach	Sleeper	Total
Passengers	313,110	40,563	353,673
Average trip	397 miles	697 miles	431 miles
Average fare	\$ 59.00	\$237.00	\$ 79.00
Avg yld per mi	14.8¢	34.0¢	18.4¢

Top city pairs by ridership, 2019

1. Albany-Rensselaer, NY - New York, NY 141 mi
2. Chicago, IL - New York, NY 959 mi
3. Buffalo, NY - Chicago, IL 528 mi
4. Chicago, IL - Syracuse, NY 668 mi
5. Chicago, IL - Rochester, NY 589 mi
6. Chicago, IL - Cleveland, OH 341 mi
7. Albany-Rensselaer, NY - Chicago, IL 818 mi
8. New York, NY - Rochester, NY 370 mi
9. Chicago, IL - Toledo, OH 234 mi
10. New York, NY - Syracuse, NY 291 mi

Top city pairs by revenue, 2019

1. Chicago, IL - New York, NY 959 mi
2. Albany-Rensselaer, NY - Chicago, IL 818 mi
3. Albany-Rensselaer, NY - New York, NY 141 mi
4. Buffalo, NY - Chicago, IL 528 mi
5. Boston, MA - Chicago, IL 1017 mi
6. Chicago, IL - Syracuse, NY 668 mi
7. Chicago, IL - Rochester, NY 589 mi
8. New York, NY - Rochester, NY 370 mi
9. Chicago, IL - Cleveland, OH 341 mi
10. New York, NY - Syracuse, NY 291 mi

Note: Chicago is Amtrak's east-west gateway.

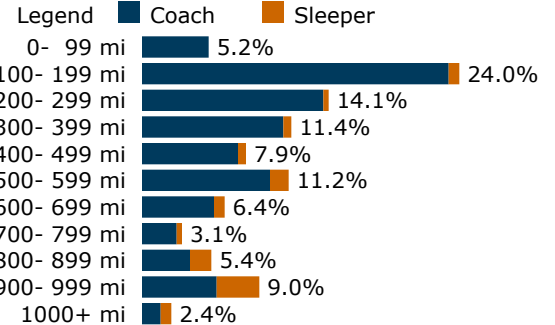
At a glance

Part of Amtrak's Long Distance sector
Daily service: 27 cities in 6 states

Population of service area
Within 25 miles: 35,416,689
Within 50 miles: 52,715,123

Longest segment traveled: 1,017 miles
Boston, MA - Chicago, IL

Trips by length, 2019



Activity by station

	2017	2018	2019
Albany-Rensselaer	82,429	74,624	78,043
Back Bay	8,149	9,148	9,153
Boston	33,594	32,728	30,944
Bryan	5,825	5,225	5,109
Buffalo	43,707	38,889	39,221
Chicago	173,556	156,038	152,739
Cleveland	33,579	30,540	29,836
Croton-Harmon	3,884	2,819	3,846
Elkhart	10,777	10,150	9,338
Elyria	4,591	4,752	3,639
Erie	16,766	15,072	15,573
Framingham	1,954	1,961	1,792
New York	122,620	79,055	114,792
Pittsfield	8,464	8,270	8,928
Poughkeepsie	5,614	4,138	5,478
Rhinecliff	1,074	1,001	1,151
Rochester	46,346	42,881	42,886
Sandusky	5,653	5,250	5,044
Schenectady	12,350	11,044	13,895
South Bend	11,616	11,186	10,418
Springfield	15,916	16,092	17,158
Syracuse	48,918	43,675	43,214
Toledo	29,289	27,140	27,448
Utica	19,959	18,298	20,342
Waterloo	11,973	11,088	10,747
Worcester	6,665	6,157	6,508



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