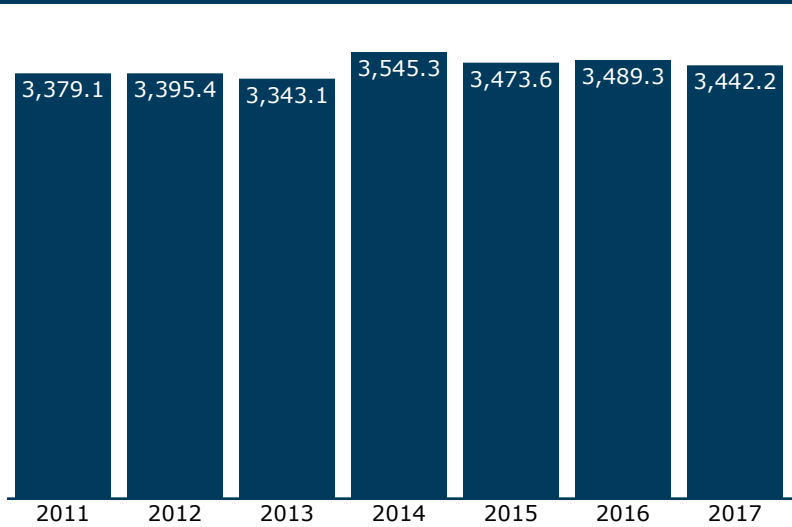


Amtrak fact sheet: Acela service

1

Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Business	First	Total
Passengers	3,062,561	379,627	3,442,188
Average trip	187 miles	198 miles	189 miles

Top city pairs by ridership, 2017

1. New York, NY - Washington, DC 225 mi
2. Boston, MA - New York, NY 231 mi
3. New York, NY - Philadelphia, PA 91 mi
4. New York, NY - Route 128, MA 220 mi
5. Philadelphia, PA - Washington, DC 134 mi
6. Back Bay, MA - New York, NY 230 mi
7. New York, NY - Providence, RI 188 mi
8. New York, NY - Wilmington, DE 117 mi
9. Baltimore, MD - New York, NY 185 mi
10. Newark, NJ - Washington, DC 215 mi

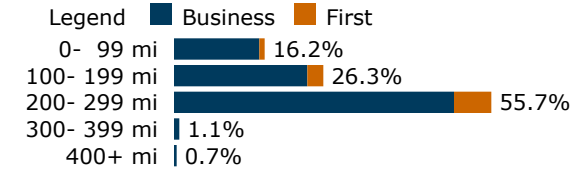
Top city pairs by revenue, 2017

1. New York, NY - Washington, DC 225 mi
2. Boston, MA - New York, NY 231 mi
3. New York, NY - Philadelphia, PA 91 mi
4. New York, NY - Route 128, MA 220 mi
5. Back Bay, MA - New York, NY 230 mi
6. Philadelphia, PA - Washington, DC 134 mi
7. Baltimore, MD - New York, NY 185 mi
8. New York, NY - Providence, RI 188 mi
9. Newark, NJ - Washington, DC 215 mi
10. New York, NY - Wilmington, DE 117 mi

At a glance

Part of Amtrak's Northeast Corridor sector
Multiple trains daily: 16 cities in 8 states + DC
Population of service area
Within 25 miles: 33,878,765
Within 50 miles: 46,543,309
Longest segment traveled: 456 miles
Boston, MA - Washington, DC

Trips by length, 2017



Activity by station

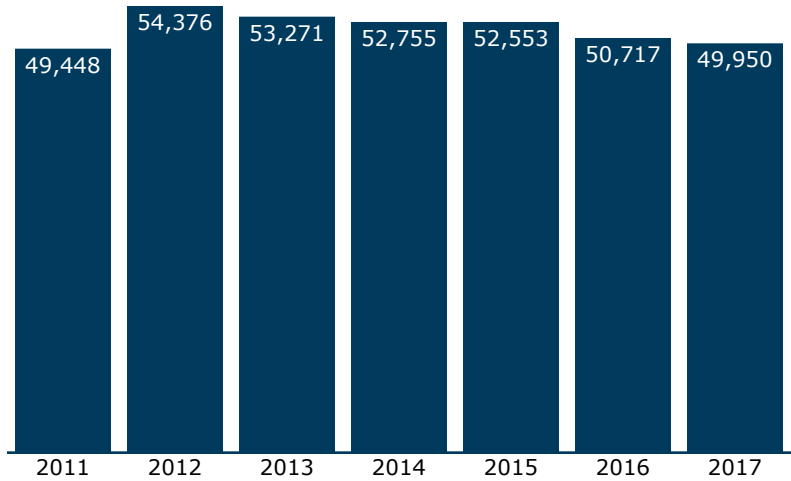
	2015	2016	2017
Baltimore	204,922	208,411	205,272
BWI Airport	118,530	114,681	109,596
Back Bay	217,265	223,405	222,123
Boston	559,931	558,707	545,799
Metropark	88,126	86,481	90,591
New Haven	90,589	98,788	102,146
New London	5,355	5,230	5,247
New York	2,502,346	2,507,288	2,462,340
Newark	205,244	204,359	204,746
Philadelphia	655,246	670,856	629,495
Providence	201,573	198,291	200,989
Route 128	248,161	250,474	247,550
Stamford	167,633	168,551	170,683
Trenton	6,272	5,739	9,279
Washington	1,377,131	1,360,374	1,353,084
Wilmington	219,326	217,091	213,434



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Passengers, 2011-2017



Quick recap, 2017

	Coach	Business	Total
Passengers	45,539	4,411	49,950
Average trip	188 miles	198 miles	188 miles

Top city pairs by ridership, 2017

1. New York, NY - Saratoga Springs, NY 178 mi
2. New York, NY - Rutland, VT 241 mi
3. New York, NY - Schenectady, NY 159 mi
4. Fort Edward, NY - New York, NY 197 mi
5. Castleton, VT - New York, NY 232 mi
6. Croton-Harmon, NY - Saratoga Springs, NY 146 mi
7. Rutland, VT - Schenectady, NY 82 mi
8. Albany-Rensselaer, NY - Rutland, VT 100 mi
9. Albany-Rensselaer, NY - Saratoga Springs, NY 171 mi
10. Saratoga Springs, NY - Yonkers, NY 164 mi

Top city pairs by revenue, 2017

1. New York, NY - Saratoga Springs, NY 178 mi
2. New York, NY - Rutland, VT 241 mi
3. New York, NY - Schenectady, NY 159 mi
4. Fort Edward, NY - New York, NY 197 mi
5. Castleton, VT - New York, NY 232 mi
6. Croton-Harmon, NY - Saratoga Springs, NY 146 mi
7. Saratoga Springs, NY - Yonkers, NY 164 mi
8. Poughkeepsie, NY - Rutland, VT 169 mi
9. Poughkeepsie, NY - Saratoga Springs, NY 106 mi
10. Albany-Rensselaer, NY - Rutland, VT 100 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 12 cities in 2 states

Population of service area

Within 25 miles: 16,878,644

Within 50 miles: 22,589,398

Longest segment traveled: 241 miles

New York, NY - Rutland, VT

Service notes

Excludes trips over the NYP-ALB segment

Trips by length, 2017

Legend ■ Coach ■ Business

0- 99 mi ■ 7.2%

100- 199 mi ■ 61.9%

200+ mi ■ 30.9%

Activity by station

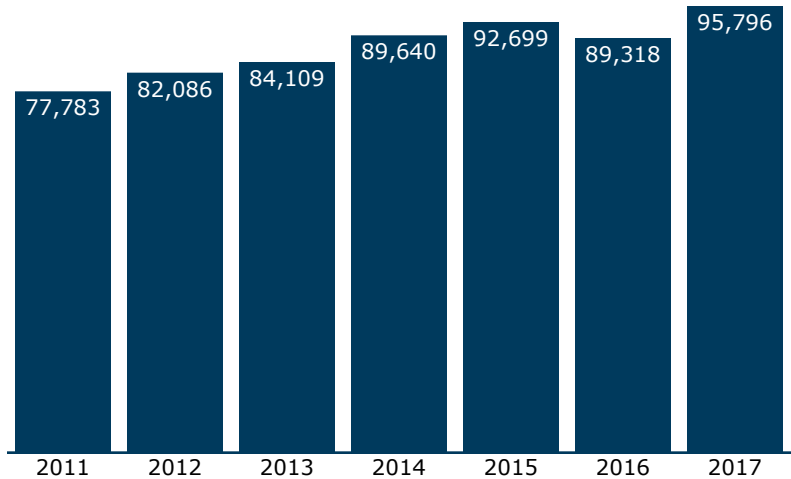
	2015	2016	2017
Albany-Rensselaer	1,151	1,239	1,246
Castleton	4,587	4,452	4,116
Croton-Harmon	1,206	1,233	1,189
Fort Edward	5,077	5,609	5,425
Hudson	412	389	427
New York	44,509	43,169	42,285
Poughkeepsie	1,273	1,300	1,372
Rhinecliff	335	332	266
Rutland	16,325	14,099	13,719
Saratoga Springs	19,962	19,112	19,451
Schenectady	7,812	7,956	7,721
Yonkers	1,069	940	1,045



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Passengers, 2011-2017



Quick recap, 2017

	Coach	Business	Total
Passengers	87,700	8,096	95,796
Average trip	255 miles	295 miles	258 miles

Top city pairs by ridership, 2017

1. New York, NY - Northampton, MA	156 mi
2. Brattleboro, VT - New York, NY	199 mi
3. Essex Jct., VT - New York, NY	356 mi
4. New York, NY - White River Jct., VT	262 mi
5. Montpelier, VT - New York, NY	324 mi
6. Greenfield, MA - New York, NY	175 mi
7. New York, NY - Waterbury-Stowe, VT	333 mi
8. Bellows Falls, VT - New York, NY	223 mi
9. Northampton, MA - Philadelphia, PA	247 mi
10. Brattleboro, VT - Essex Jct., VT	157 mi

Top city pairs by revenue, 2017

1. New York, NY - Northampton, MA	156 mi
2. Brattleboro, VT - New York, NY	199 mi
3. Essex Jct., VT - New York, NY	356 mi
4. New York, NY - White River Jct., VT	262 mi
5. Montpelier, VT - New York, NY	324 mi
6. Greenfield, MA - New York, NY	175 mi
7. Northampton, MA - Philadelphia, PA	247 mi
8. New York, NY - Waterbury-Stowe, VT	333 mi
9. Essex Jct., VT - Washington, DC	582 mi
10. Washington, DC - White River Jct., VT	488 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 32 cities in 9 states + DC

Population of service area

Within 25 miles: 33,839,392

Within 50 miles: 42,568,380

Longest segment traveled: 606 miles

St. Albans, VT - Washington, DC

Service notes

Reroute in western MA, 12/28/2014

Trips by length, 2017

Legend ■ Coach ■ Business

0- 99 mi	9.0%
100- 199 mi	33.8%
200- 299 mi	23.0%
300- 399 mi	21.3%
400- 499 mi	8.2%
500- 599 mi	4.3%
600+ mi	0.3%

Activity by station

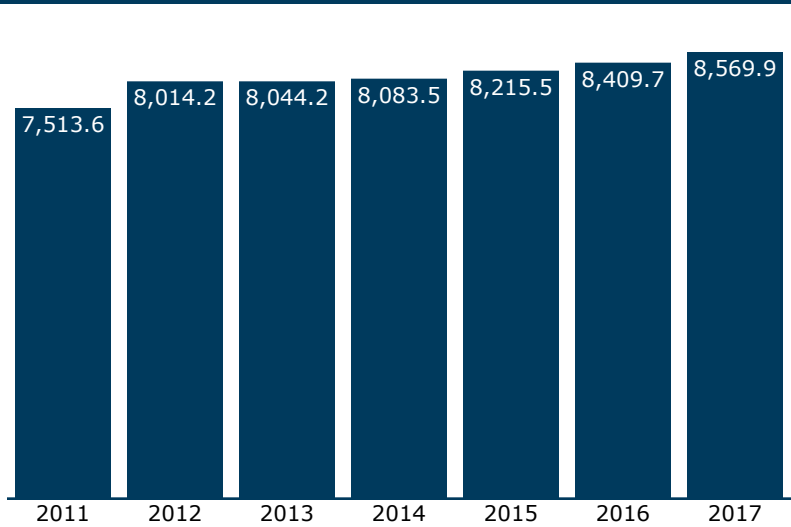
	2015	2016	2017
Amherst	4,161		1,787
Baltimore	1,962	1,876	820
BWI Airport	917	861	4,718
Bellows Falls	4,749	4,466	361
Berlin	344	306	16,345
Brattleboro	18,580	16,000	1,478
Bridgeport	1,334	1,213	2,560
Claremont	2,117	2,474	19,564
Essex Jct.	21,022	18,628	6,190
Greenfield	5,315	5,885	3,204
Hartford	2,632	2,614	1,487
Holyoke	25	1,203	434
Meriden	494	408	287
Metropark	335	310	8,046
Montpelier	8,723	7,667	650
New Carrollton	558	599	4,378
New Haven	4,515	4,631	43,652
New York	38,157	37,680	1,988
Newark	1,806	1,839	19,588
Northampton	11,917	17,197	8,470
Philadelphia	7,559	7,995	1,833
Randolph	2,072	1,940	3,742
St. Albans	4,062	3,355	2,637
Springfield	3,715	2,865	2,582
Stamford	2,769	2,563	1,447
Trenton	1,534	1,545	424
Wallingford	367	409	7,481
Washington	7,812	7,322	5,738
Waterbury-Stowe	5,837	5,331	13,367
White River Jct.	14,540	13,717	1,632
Wilmington	1,630	1,527	428
Windsor Locks	398	421	1,200
Windsor--Mt. Ascutney	1,208	1,165	



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	7,913,456	656,411	8,569,867
Average trip	154 miles	160 miles	155 miles

Top city pairs by ridership, 2017

1. New York, NY - Philadelphia, PA	91 mi
2. New York, NY - Washington, DC	226 mi
3. Philadelphia, PA - Washington, DC	135 mi
4. Boston, MA - New York, NY	231 mi
5. Baltimore, MD - New York, NY	185 mi
6. BWI Airport, MD - New York, NY	196 mi
7. Baltimore, MD - Washington, DC	41 mi
8. Back Bay, MA - New York, NY	230 mi
9. New York, NY - Wilmington, DE	116 mi
10. New York, NY - Providence, RI	188 mi

Top city pairs by revenue, 2017

1. New York, NY - Washington, DC	226 mi
2. New York, NY - Philadelphia, PA	91 mi
3. Boston, MA - New York, NY	231 mi
4. Philadelphia, PA - Washington, DC	135 mi
5. Baltimore, MD - New York, NY	185 mi
6. BWI Airport, MD - New York, NY	196 mi
7. Back Bay, MA - New York, NY	230 mi
8. New York, NY - Wilmington, DE	116 mi
9. New York, NY - Providence, RI	188 mi
10. Newark, NJ - Washington, DC	216 mi

At a glance

Part of Amtrak's sector
Multiple trains daily: 30 cities in 8 states + DC
Population of service area
Within 25 miles: 37,420,734
Within 50 miles: 47,055,582
Longest segment traveled: 457 miles
Boston, MA - Washington, DC

Trips by length, 2017

Legend	Coach	Business	
0- 99 mi			35.6%
100- 199 mi			29.8%
200- 299 mi			32.2%
300- 399 mi			1.7%
400+ mi			0.8%

Activity by station

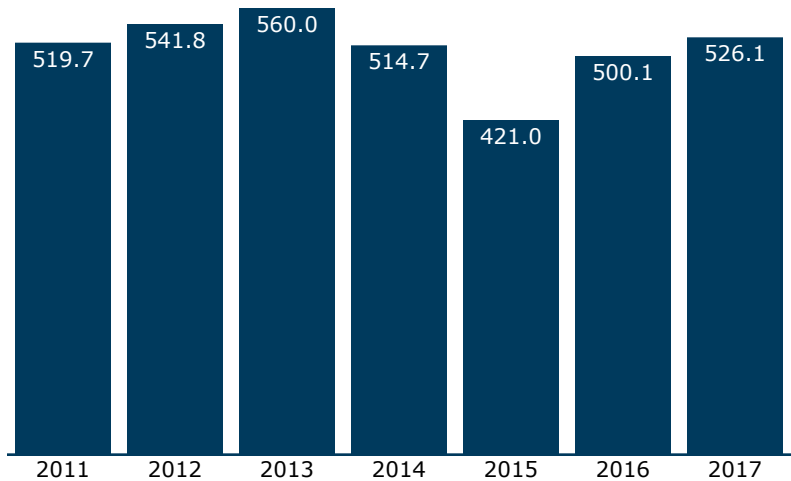
	2015	2016	2017
Aberdeen	39,306	36,819	36,683
Baltimore	692,259	701,501	731,086
BWI Airport	518,212	525,228	559,931
Back Bay	347,650	372,282	386,294
Boston	926,320	954,898	955,353
Bridgeport	75,323	78,755	82,576
Cornwells Hgts	2,225	2,935	3,050
West Kingston	154,524	157,993	161,290
Metropark	258,050	249,010	245,747
Mystic	23,573	25,487	25,472
New Brunswick	8,137	4,814	3,989
New Carrollton	155,019	159,015	160,427
New Haven	394,980	384,038	383,890
New London	144,397	148,275	152,155
New Rochelle	82,968	84,933	88,532
New York	4,850,427	4,994,151	5,026,009
Newark DE	12,530	12,820	13,529
Newark	304,569	321,932	342,181
Newark--Liberty	134,898	135,075	146,231
Old Saybrook	59,486	60,980	63,104
Philadelphia	2,476,263	2,524,391	2,578,600
N. Philadelphia	806	1,198	998
Princeton Jct.	40,616	36,654	33,437
Providence	477,806	505,977	529,873
Richmond	84	98	
Route 128	190,142	192,212	192,766
Stamford	210,282	216,570	223,809
Trenton	353,675	369,109	366,961
Washington	2,786,730	2,826,457	2,891,291
Westerly	40,459	42,107	43,232
Wilmington	427,533	408,577	407,862



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	486,932	39,120	526,052
Average trip	77 miles	100 miles	79 miles

Top city pairs by ridership, 2017

1. Boston-North, MA - Portland, ME	116 mi
2. Boston-North, MA - Exeter, NH	51 mi
3. Boston-North, MA - Wells, ME	84 mi
4. Boston-North, MA - Dover, NH	68 mi
5. Boston-North, MA - Durham-UNH, NH	62 mi
6. Boston-North, MA - Saco, ME	100 mi
7. Boston-North, MA - Haverhill, MA	34 mi
8. Boston-North, MA - Brunswick, ME	145 mi
9. Boston-North, MA - Old Orchard Beach, ME	104 mi
10. Portland, ME - Wells, ME	32 mi

Top city pairs by revenue, 2017

1. Boston-North, MA - Portland, ME	116 mi
2. Boston-North, MA - Exeter, NH	51 mi
3. Boston-North, MA - Wells, ME	84 mi
4. Boston-North, MA - Dover, NH	68 mi
5. Boston-North, MA - Durham-UNH, NH	62 mi
6. Boston-North, MA - Saco, ME	100 mi
7. Boston-North, MA - Brunswick, ME	145 mi
8. Boston-North, MA - Haverhill, MA	34 mi
9. Boston-North, MA - Old Orchard Beach, ME	104 mi
10. Boston-North, MA - Freeport, ME	136 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 13 cities in 3 states

Population of service area
Within 25 miles: 5,184,767
Within 50 miles: 7,987,715

Longest segment traveled: 145 miles
Boston-North, MA - Brunswick, ME

Service notes

Service to Freeport began 11/1/2012
Service to Brunswick began 11/1/2012

Trips by length, 2017



Activity by station

	2015	2016	2017
Boston-North	354,146	419,231	432,818
Brunswick	25,754	26,774	28,807
Dover	46,834	52,457	59,059
Durham-UNH	52,898	63,046	58,803
Exeter	65,216	80,115	84,215
Freeport	11,370	11,382	10,481
Haverhill	34,857	44,510	44,827
Old Orchard Beach	9,948	15,684	15,764
Portland	129,281	162,658	156,221
Saco	37,561	43,292	42,078
Wells	48,890	48,790	68,752
Woburn	16,901	21,485	18,953



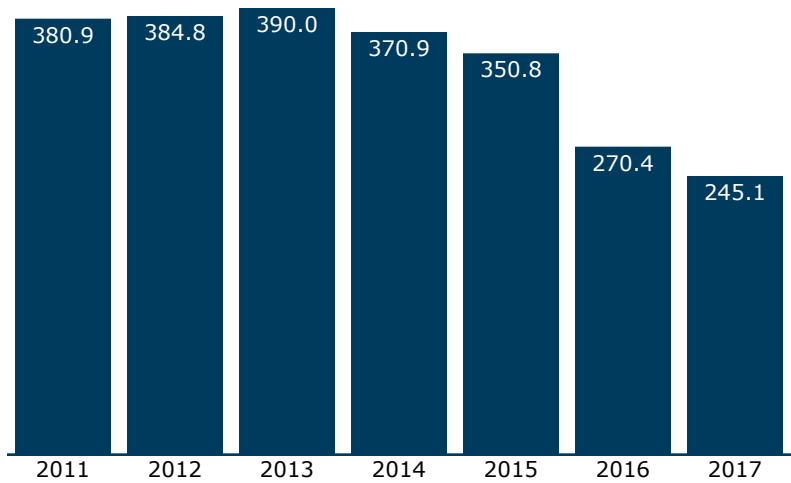
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Amtrak fact sheet: Springfield-New Haven service

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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	234,145	10,986	245,131
Average trip	83 miles	154 miles	86 miles

Top city pairs by ridership, 2017

1. Hartford, CT - New Haven, CT	36 mi
2. Hartford, CT - New York, NY	111 mi
3. New Haven, CT - Springfield, MA	62 mi
4. New York, NY - Springfield, MA	137 mi
5. Meriden, CT - New Haven, CT	18 mi
6. Hartford, CT - Philadelphia, PA	202 mi
7. Berlin, CT - New Haven, CT	25 mi
8. New Haven, CT - Windsor Locks, CT	46 mi
9. New York, NY - Windsor Locks, CT	121 mi
10. New Haven, CT - Windsor, CT	42 mi

Top city pairs by revenue, 2017

1. Hartford, CT - New York, NY	111 mi
2. New York, NY - Springfield, MA	137 mi
3. Hartford, CT - New Haven, CT	36 mi
4. Hartford, CT - Philadelphia, PA	202 mi
5. New Haven, CT - Springfield, MA	62 mi
6. Hartford, CT - Washington, DC	337 mi
7. Philadelphia, PA - Springfield, MA	228 mi
8. New York, NY - Windsor Locks, CT	121 mi
9. Springfield, MA - Washington, DC	363 mi
10. Berlin, CT - New York, NY	100 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 25 cities in 7 states + DC

Population of service area

Within 25 miles: 33,541,672

Within 50 miles: 41,345,855

Longest segment traveled: 363 miles

Springfield, MA - Washington, DC

Service notes

Excludes trips over the NHV-WAS segment

Trips by length, 2017

Legend ■ Coach ■ Business

0- 99 mi	54.9%
100- 199 mi	35.0%
200- 299 mi	6.3%
300+ mi	3.8%

Activity by station

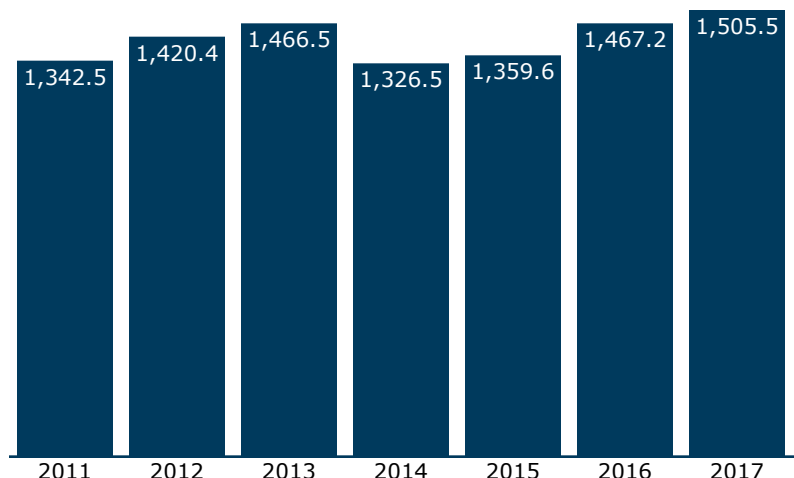
	2015	2016	2017
Baltimore	2,283	2,017	1,776
BWI Airport	1,399	1,156	906
Berlin	20,611	15,822	13,456
Bridgeport	1,401	1,149	980
Hartford	166,696	133,946	122,450
Meriden	26,800	17,076	12,030
Metropark	1,643	1,511	1,416
New Carrollton	810	711	607
New Haven	187,136	134,273	116,642
New Rochelle	852	647	695
New York	94,823	79,800	77,122
Newark	4,473	4,231	4,368
Newark--Liberty	793	624	658
Philadelphia	15,485	13,957	13,440
Springfield	101,616	75,248	69,569
Stamford	3,577	3,097	2,870
Trenton	3,190	3,008	2,825
Wallingford	12,769	8,870	7,731
Washington	10,102	7,927	7,546
Wilmington	2,737	2,147	2,156
Windsor Locks	20,428	16,406	14,491
Windsor	12,740	9,068	8,548



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Total
Passengers	1,505,518	1,505,518
Average trip	86 miles	86 miles

Top city pairs by ridership, 2017

1. Lancaster, PA - Philadelphia, PA	67 mi
2. Harrisburg, PA - Philadelphia, PA	104 mi
3. Harrisburg, PA - New York, NY	195 mi
4. Lancaster, PA - New York, NY	158 mi
5. Exton, PA - Philadelphia, PA	27 mi
6. New York, NY - Paoli, PA	110 mi
7. Paoli, PA - Philadelphia, PA	19 mi
8. Harrisburg, PA - Lancaster, PA	37 mi
9. Downingtown, PA - Philadelphia, PA	32 mi
10. Exton, PA - New York, NY	118 mi

Top city pairs by revenue, 2017

1. Harrisburg, PA - New York, NY	195 mi
2. Lancaster, PA - New York, NY	158 mi
3. New York, NY - Paoli, PA	110 mi
4. Lancaster, PA - Philadelphia, PA	67 mi
5. Harrisburg, PA - Philadelphia, PA	104 mi
6. Exton, PA - New York, NY	118 mi
7. Ardmore, PA - New York, NY	99 mi
8. Middletown, PA - New York, NY	185 mi
9. Elizabethtown, PA - New York, NY	177 mi
10. Downingtown, PA - New York, NY	123 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 21 cities in 3 states

Population of service area

Within 25 miles: 23,109,163

Within 50 miles: 29,416,087

Longest segment traveled: 195 miles

Harrisburg, PA - New York, NY

Service notes

Excludes trips over the NYP-PHL segment

Trips by length, 2017

Legend ■ Coach

0- 99 mi	61.7%
100+ mi	38.3%

Activity by station

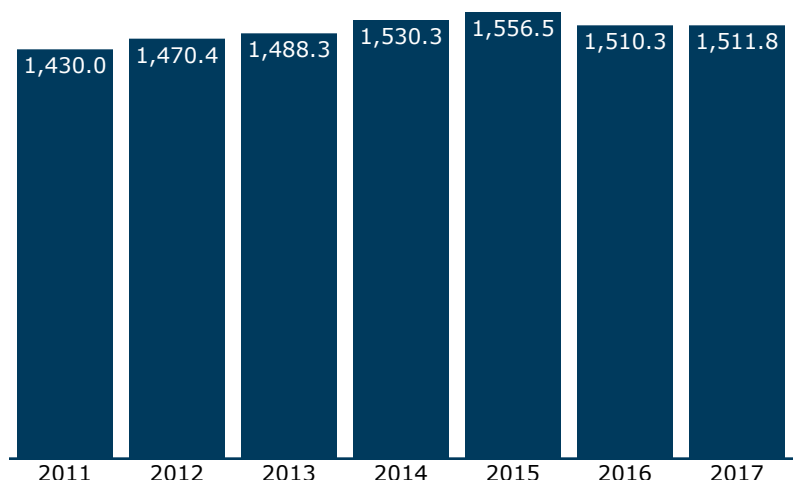
	2015	2016	2017
Ardmore	61,129	67,629	65,882
Coatesville	14,433	15,527	17,770
Downingtown	61,292	77,337	86,806
Elizabethtown	103,806	100,159	94,964
Exton	108,677	130,341	146,262
Harrisburg	459,308	458,332	455,634
Lancaster	486,828	507,284	503,283
Metropark	406	490	409
Middletown	67,957	67,491	68,132
Mount Joy	50,648	50,640	45,803
New Brunswick	206	231	187
New York	379,743	431,398	422,761
Newark	19,519	24,087	27,098
Newark--Liberty	840	852	929
Paoli	162,051	186,547	203,000
Parkesburg	48,505	46,950	44,568
Philadelphia	654,804	720,885	782,947
Princeton Jct.	863	936	906
Trenton	6,635	6,777	6,917



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	1,417,575	94,187	1,511,762
Average trip	159 miles	186 miles	161 miles

Top city pairs by ridership, 2017

1. Albany-Rensselaer, NY - New York, NY	142 mi
2. Hudson, NY - New York, NY	114 mi
3. New York, NY - Rhinecliff, NY	89 mi
4. New York, NY - Poughkeepsie, NY	74 mi
5. New York, NY - Syracuse, NY	291 mi
6. New York, NY - Rochester, NY	370 mi
7. Buffalo, NY - New York, NY	431 mi
8. New York, NY - Utica, NY	237 mi
9. New York, NY - Niagara Falls, NY	460 mi
10. Buffalo--Exch St, NY - New York, NY	437 mi

Top city pairs by revenue, 2017

1. Albany-Rensselaer, NY - New York, NY	142 mi
2. Hudson, NY - New York, NY	114 mi
3. New York, NY - Rhinecliff, NY	89 mi
4. New York, NY - Syracuse, NY	291 mi
5. New York, NY - Rochester, NY	370 mi
6. Buffalo, NY - New York, NY	431 mi
7. New York, NY - Poughkeepsie, NY	74 mi
8. New York, NY - Utica, NY	237 mi
9. New York, NY - Niagara Falls, NY	460 mi
10. Buffalo--Exch St, NY - New York, NY	437 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 20 cities in 1 state
and 1 Canadian province

Population of service area

Within 25 miles: 19,660,440

Within 50 miles: 25,921,510

Longest segment traveled: 462 miles

Niagara Falls, ON - New York, NY

Trips by length, 2017

Legend ■ Coach ■ Business

0- 99 mi	22.7%
100- 199 mi	59.3%
200- 299 mi	7.8%
300- 399 mi	4.1%
400+ mi	6.1%

Activity by station

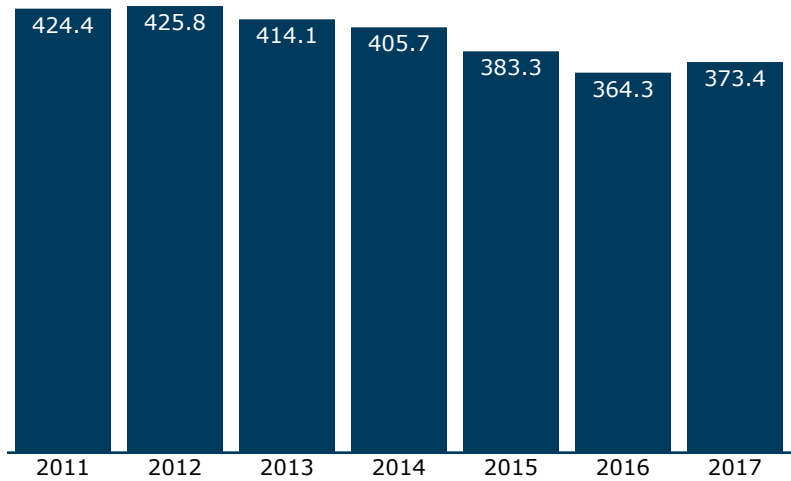
	2015	2016	2017
Albany-Rensselaer	731,320	708,464	699,840
Amsterdam	11,099	10,365	10,469
Buffalo--Exch St	41,216	37,524	35,066
Buffalo	74,098	63,547	61,248
Canada-US border	21,154	17,788	17,473
Croton-Harmon	40,983	37,429	37,815
Hudson	193,037	201,466	213,204
New York	1,346,975	1,311,382	1,285,372
NY--Grand Central			23,838
Niagara Falls NY	31,354	29,191	30,882
Niagara Falls ON	13,124	13,863	14,558
Poughkeepsie	89,656	90,055	90,597
Rhinecliff	190,109	197,393	196,296
Rochester	93,487	80,318	78,631
Rome	9,966	9,205	8,580
Schenectady	28,742	26,008	25,360
Syracuse	94,548	81,348	80,790
Toronto	1,110	613	474
Utica	42,211	39,094	39,126
Yonkers	22,656	21,837	23,587



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Sleeper	Total
Passengers	337,748	35,624	373,372
Average trip	447 miles	780 miles	479 miles
Average fare	\$ 68.00	\$200.00	\$ 81.00
Avg yld per mi	15.2¢	25.6¢	16.8¢

Top city pairs by ridership, 2017

1. Tampa, FL - West Palm Beach, FL	192 mi
2. New York, NY - Richmond, VA	334 mi
3. Miami, FL - Tampa, FL	257 mi
4. Orlando, FL - Tampa, FL	56 mi
5. Fort Lauderdale, FL - Tampa, FL	235 mi
6. Raleigh, NC - Washington, DC	306 mi
7. Deerfield Beach, FL - Tampa, FL	221 mi
8. New York, NY - Raleigh, NC	531 mi
9. Richmond, VA - Washington, DC	109 mi
10. New York, NY - Orlando, FL	1167 mi

Top city pairs by revenue, 2017

1. New York, NY - Richmond, VA	334 mi
2. New York, NY - Tampa, FL	1223 mi
3. New York, NY - Orlando, FL	1167 mi
4. New York, NY - Raleigh, NC	531 mi
5. Tampa, FL - West Palm Beach, FL	192 mi
6. Columbia, SC - New York, NY	734 mi
7. Miami, FL - Tampa, FL	257 mi
8. Raleigh, NC - Washington, DC	306 mi
9. Orlando, FL - Washington, DC	942 mi
10. Miami, FL - New York, NY	1480 mi

At a glance

Part of Amtrak's Long Distance sector
Daily service: 36 cities in 10 states +DC

Population of service area

Within 25 miles: 43,353,019

Within 50 miles: 58,879,949

Longest segment traveled: 1,480 miles

Miami, FL - New York, NY

Trips by length, 2017

Legend ■ Coach ■ Sleeper

0- 99 mi	9.2%
100- 199 mi	15.3%
200- 299 mi	21.2%
300- 399 mi	10.7%
400- 499 mi	8.0%
500- 599 mi	6.3%
600- 699 mi	7.3%
700- 799 mi	4.2%
800- 899 mi	2.2%
900- 999 mi	4.0%
1000+ mi	11.5%

Activity by station

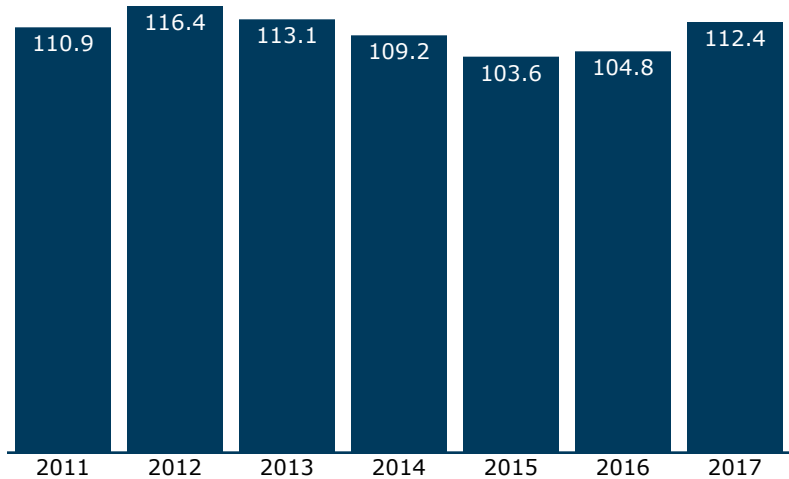
	2015	2016	2017
Alexandria	9,342	10,043	11,015
Baltimore	6,650	6,583	8,044
Camden	3,563	3,483	3,531
Cary	29,794	29,087	27,363
Columbia	33,428	32,158	32,695
Deerfield Beach	13,762	12,185	11,802
DeLand	9,985	8,724	8,257
Delray Beach	7,846	6,818	7,347
Denmark	3,823	3,486	3,604
Fort Lauderdale	23,099	20,041	19,978
Hamlet	4,944	4,698	4,376
Hollywood	14,086	12,340	11,688
Jacksonville	31,614	30,104	30,665
Kissimmee	18,130	16,359	15,212
Lakeland	21,519	20,475	19,479
Miami	33,672	31,147	31,301
New York	64,093	59,532	64,741
Newark	14,190	13,251	12,429
Okeechobee	4,223	4,193	3,935
Orlando	52,486	48,449	46,102
Palatka	4,770	4,760	4,754
Petersburg	5,763	6,459	6,206
Philadelphia	23,077	21,463	22,917
Raleigh	41,442	39,446	39,194
Richmond	30,136	33,392	39,840
Rocky Mount	15,102	15,198	14,917
Savannah	8,398	8,350	9,196
Sebring	7,097	7,004	6,407
Southern Pines	7,567	7,112	7,065
Tampa	117,401	105,745	106,534
Trenton	4,277	4,397	4,710
Washington	35,010	36,243	45,262
West Palm Beach	31,286	29,215	28,838
Wilmington	5,354	5,045	5,197
Winter Haven	9,128	9,693	8,581
Winter Park	11,621	11,054	11,154



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Sleeper	Total
Passengers	95,394	7,449	9,596	112,439
Average trip	359 miles	384 miles	640 miles	385 miles
Average fare	\$ 57.00	\$ 89.00	\$230.00	\$ 74.00
Avg yld per mi	15.9¢	23.0¢	35.9¢	19.2¢

Top city pairs by ridership, 2017

1. Chicago, IL - Indianapolis, IN	196 mi
2. Chicago, IL - Lafayette, IN	122 mi
3. Charlottesville, VA - Washington, DC	114 mi
4. Charlottesville, VA - New York, NY	339 mi
5. Chicago, IL - Cincinnati, OH	319 mi
6. Charlottesville, VA - Chicago, IL	807 mi
7. Chicago, IL - Washington, DC	921 mi
8. Charleston, WV - Chicago, IL	528 mi
9. Chicago, IL - Crawfordsville, IN	149 mi
10. Chicago, IL - New York, NY	1146 mi

Top city pairs by revenue, 2017

1. Charlottesville, VA - New York, NY	339 mi
2. Chicago, IL - Washington, DC	921 mi
3. Chicago, IL - New York, NY	1146 mi
4. Charlottesville, VA - Chicago, IL	807 mi
5. Chicago, IL - Indianapolis, IN	196 mi
6. Chicago, IL - Cincinnati, OH	319 mi
7. Chicago, IL - Philadelphia, PA	1056 mi
8. Charlottesville, VA - Washington, DC	114 mi
9. Charleston, WV - Chicago, IL	528 mi
10. Chicago, IL - Lafayette, IN	122 mi

Note: Chicago is Amtrak's east-west gateway.

At a glance

Part of Amtrak's Long Distance sector
3 trains/wk: 32 cities in 11 states +DC

Population of service area

Within 25 miles: 34,829,661

Within 50 miles: 52,832,424

Longest segment traveled: 1,146 miles

Chicago, IL - New York, NY

Trips by length, 2017

Legend	Coach	Business	Sleeper
0- 99 mi	7.4%		
100- 199 mi	31.7%		
200- 299 mi	9.9%		
300- 399 mi	15.7%		
400- 499 mi	8.2%		
500- 599 mi	5.1%		
600- 699 mi	6.3%		
700- 799 mi	2.8%		
800- 899 mi	4.5%		
900- 999 mi	4.0%		
1000+ mi	4.5%		

Activity by station

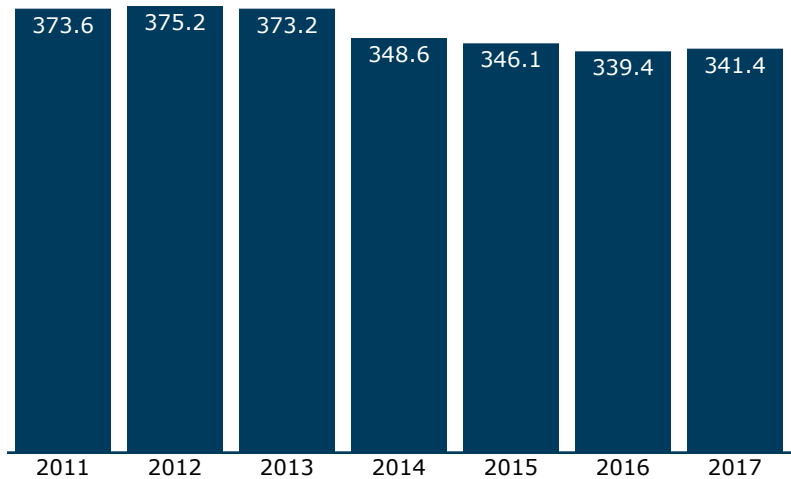
	2015	2016	2017
Alderson	432	449	449
Alexandria	4,069	4,151	4,743
Ashland	2,581	2,358	2,419
Baltimore	2,394	2,576	3,190
Charleston	9,770	9,706	9,749
Charlottesville	21,399	22,535	25,233
Chicago	45,495	45,393	46,081
Cincinnati	12,326	11,862	11,144
Clifton Forge	2,247	2,401	2,339
Connorsville	770	586	583
Crawfordsville	2,401	2,638	2,723
Culpeper	1,761	1,965	2,312
Dyer	1,687	1,536	1,578
Hinton	2,706	2,542	2,831
Huntington	5,885	5,881	5,228
Indianapolis	15,274	15,610	16,659
Lafayette	7,935	7,861	7,989
Manassas	2,882	2,883	3,210
Maysville	2,279	2,309	2,214
Montgomery	639	669	500
New York	13,482	13,551	15,851
Newark	2,393	2,310	2,951
Philadelphia	5,969	6,168	7,798
Prince	2,925	2,943	2,988
Rensselaer	819	836	1,019
S. Portsmouth	1,057	1,123	1,095
Staunton	6,735	6,250	6,487
Thurmond	295	293	345
Trenton	1,068	1,093	1,369
Washington	18,567	18,958	22,145
Wht Sulphur Spgs	5,087	5,204	5,878
Wilmington	1,659	2,020	2,294



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Sleeper	Total
Passengers	300,151	41,255	341,406
Average trip	537 miles	918 miles	583 miles
Average fare	\$ 83.00	\$291.00	\$108.00
Avg yld per mi	15.5¢	31.6¢	18.6¢

Top city pairs by ridership, 2017

1. New York, NY - Orlando, FL	1127 mi
2. New York, NY - Richmond, VA	333 mi
3. Miami, FL - New York, NY	1389 mi
4. Orlando, FL - Washington, DC	902 mi
5. Orlando, FL - West Palm Beach, FL	198 mi
6. New York, NY - North Charleston, SC	726 mi
7. Miami, FL - Orlando, FL	262 mi
8. Jacksonville, FL - New York, NY	977 mi
9. North Charleston, SC - Orlando, FL	401 mi
10. Fayetteville, NC - New York, NY	550 mi

Top city pairs by revenue, 2017

1. New York, NY - Orlando, FL	1127 mi
2. Miami, FL - New York, NY	1389 mi
3. Orlando, FL - Washington, DC	902 mi
4. Jacksonville, FL - New York, NY	977 mi
5. New York, NY - North Charleston, SC	726 mi
6. New York, NY - Richmond, VA	333 mi
7. New York, NY - West Palm Beach, FL	1325 mi
8. Orlando, FL - Philadelphia, PA	1036 mi
9. Fort Lauderdale, FL - New York, NY	1368 mi
10. Kissimmee, FL - New York, NY	1145 mi

At a glance

Part of Amtrak's Long Distance sector
Daily service: 33 cities in 10 states +DC

Population of service area

Within 25 miles: 41,575,173

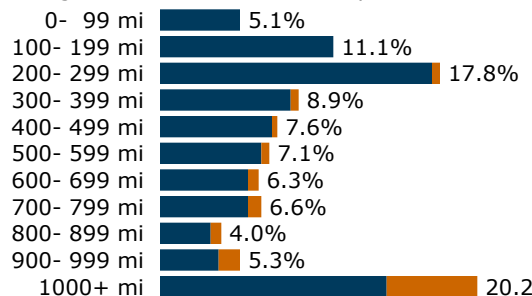
Within 50 miles: 55,985,845

Longest segment traveled: 1,389 miles

Miami, FL - New York, NY

Trips by length, 2017

Legend ■ Coach ■ Sleeper



Activity by station

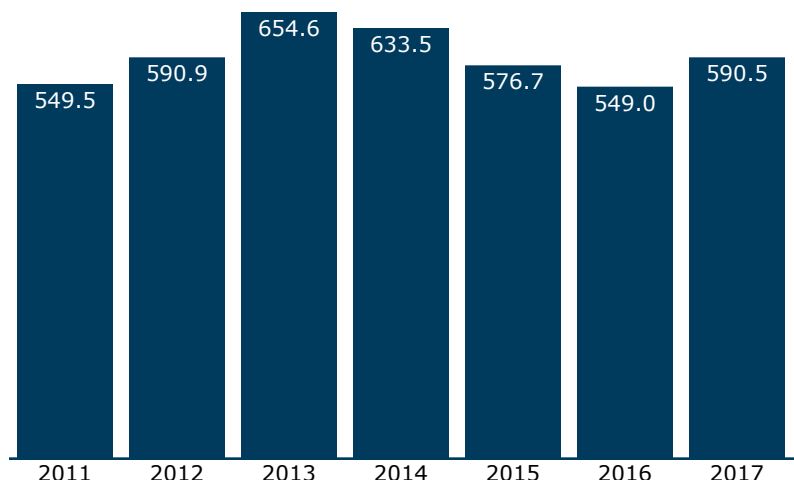
	2015	2016	2017
Alexandria	6,816	6,952	7,759
Baltimore	6,475	6,484	7,620
North Charleston	33,661	29,975	33,592
Deerfield Beach	12,701	11,965	11,605
DeLand	14,321	13,624	12,570
Delray Beach	6,802	6,355	6,435
Fayetteville	21,685	23,509	20,927
Florence	16,642	17,123	17,260
Fort Lauderdale	23,349	21,969	20,635
Fredericksburg		2,457	4,074
Hollywood	13,933	13,399	12,624
Jacksonville	39,222	39,962	39,384
Jesup	10,280	10,076	9,648
Kingstree	5,083	5,062	4,952
Kissimmee	22,963	21,007	20,204
Miami	35,875	33,362	33,184
New York	91,924	88,343	92,003
Newark	14,658	14,956	13,564
Orlando	90,281	85,741	82,729
Palatka	7,798	7,573	7,825
Petersburg	3,074	3,621	3,393
Philadelphia	25,230	26,076	28,157
Richmond	20,047	20,156	23,620
Rocky Mount	8,474	8,365	8,324
Savannah	30,113	29,271	29,541
Sebring	10,300	9,410	8,807
Trenton	4,205	4,311	4,577
Washington	41,440	38,533	43,721
West Palm Beach	26,687	26,281	24,135
Wilmington	4,710	5,152	5,168
Winter Haven	12,837	11,989	12,017
Winter Park	16,688	17,143	16,099
Yemassee	5,724	5,778	5,533



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	550,085	40,412	590,497
Average trip	179 miles	203 miles	180 miles

Top city pairs by ridership, 2017

1. Chicago, IL - St. Louis, MO	284 mi
2. Chicago, IL - Normal, IL	124 mi
3. Chicago, IL - Springfield, IL	185 mi
4. Alton, IL - Chicago, IL	257 mi
5. Joliet, IL - Normal, IL	87 mi
6. Springfield, IL - St. Louis, MO	99 mi
7. Normal, IL - St. Louis, MO	160 mi
8. Joliet, IL - St. Louis, MO	247 mi
9. Normal, IL - Springfield, IL	61 mi
10. Chicago, IL - Pontiac, IL	92 mi

Top city pairs by revenue, 2017

1. Chicago, IL - St. Louis, MO	284 mi
2. Chicago, IL - Normal, IL	124 mi
3. Chicago, IL - Springfield, IL	185 mi
4. Alton, IL - Chicago, IL	257 mi
5. Joliet, IL - St. Louis, MO	247 mi
6. Normal, IL - St. Louis, MO	160 mi
7. Springfield, IL - St. Louis, MO	99 mi
8. Chicago, IL - Lincoln, IL	156 mi
9. Joliet, IL - Normal, IL	87 mi
10. Joliet, IL - Springfield, IL	148 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 11 cities in 2 states

Population of service area

Within 25 miles: 8,953,171

Within 50 miles: 13,460,004

Longest segment traveled: 284 miles

Chicago, IL - St. Louis, MO

Trips by length, 2017

Legend	Coach	Business
0- 99 mi	16.4%	
100- 199 mi		48.3%
200+ mi		35.3%

Activity by station

	2015	2016	2017
Alton	49,069	47,294	49,913
Normal	217,027	191,251	200,368
Carlinville	7,736	8,019	7,583
Chicago	429,839	419,964	456,508
Dwight	10,191	9,361	10,058
Joliet	54,360	48,480	50,511
Lincoln	19,547	17,712	17,948
Pontiac	13,104	12,850	14,041
St. Louis	176,563	183,753	202,569
Springfield	150,340	132,351	140,285
Summit	12,196	11,055	12,614

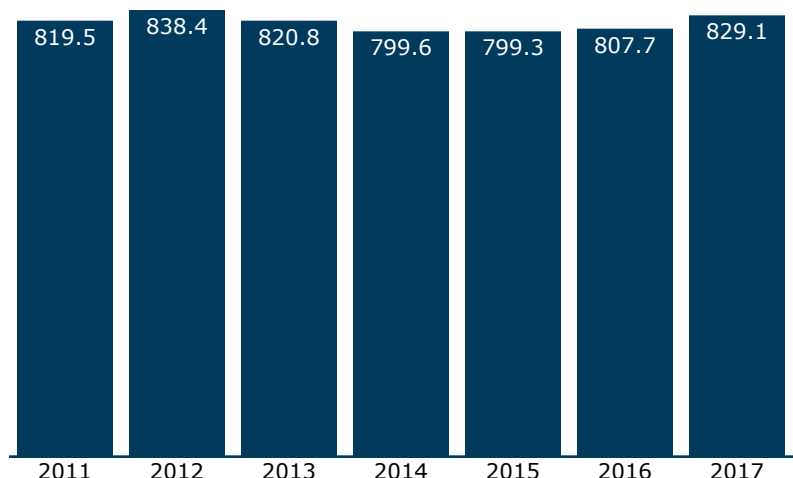
Note: Chicago is Amtrak's east-west gateway.



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Passengers, 2011-2017 (in thousands)



At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 5 cities in 2 states

Population of service area

Within 25 miles: 8,517,556

Within 50 miles: 11,402,058

Longest segment traveled: 86 miles

Chicago, IL - Milwaukee, WI

Activity by station

	2015	2016	2017
Chicago	736,536	747,648	768,545
Glenview	51,492	48,058	48,572
Milwaukee	564,664	564,303	572,309
Milwaukee Airport	157,042	159,632	164,054
Sturtevant	74,472	76,987	83,902

Quick recap, 2017

	Coach	Total
Passengers	829,109	829,109
Average trip	80 miles	80 miles

Top city pairs by ridership, 2017

1. Chicago, IL - Milwaukee, WI	86 mi
2. Chicago, IL - Milwaukee Airport, WI	78 mi
3. Chicago, IL - Sturtevant, WI	62 mi
4. Glenview, IL - Milwaukee, WI	68 mi
5. Milwaukee, WI - Sturtevant, WI	24 mi
6. Chicago, IL - Glenview, IL	18 mi
7. Glenview, IL - Milwaukee Airport, WI	60 mi
8. Glenview, IL - Sturtevant, WI	44 mi
9. Milwaukee Airport, WI - Milwaukee, WI	8 mi
10. Milwaukee Airport, WI - Sturtevant, WI	16 mi

Top city pairs by revenue, 2017

1. Chicago, IL - Milwaukee, WI	86 mi
2. Chicago, IL - Milwaukee Airport, WI	78 mi
3. Chicago, IL - Sturtevant, WI	62 mi
4. Glenview, IL - Milwaukee, WI	68 mi
5. Glenview, IL - Milwaukee Airport, WI	60 mi
6. Chicago, IL - Glenview, IL	18 mi
7. Milwaukee, WI - Sturtevant, WI	24 mi
8. Glenview, IL - Sturtevant, WI	44 mi
9. Milwaukee Airport, WI - Milwaukee, WI	8 mi
10. Milwaukee Airport, WI - Sturtevant, WI	16 mi

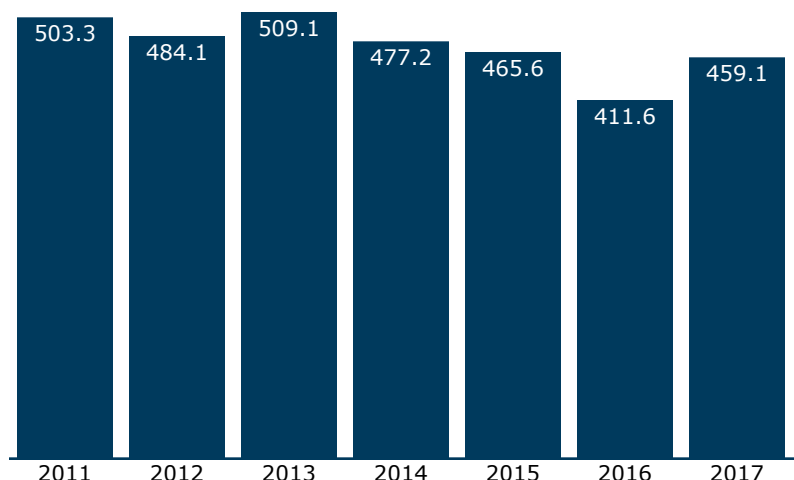
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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	427,934	31,172	459,106
Average trip	210 miles	229 miles	211 miles

Top city pairs by ridership, 2017

1. Ann Arbor, MI - Chicago, IL	243 mi
2. Chicago, IL - Dearborn, MI	273 mi
3. Chicago, IL - Kalamazoo, MI	138 mi
4. Chicago, IL - Detroit, MI	281 mi
5. Chicago, IL - Troy, MI	296 mi
6. Chicago, IL - Royal Oak, MI	292 mi
7. Battle Creek, MI - Chicago, IL	160 mi
8. Chicago, IL - Jackson, MI	205 mi
9. Chicago, IL - New Buffalo, MI	62 mi
10. Chicago, IL - Pontiac, MI	304 mi

Top city pairs by revenue, 2017

1. Ann Arbor, MI - Chicago, IL	243 mi
2. Chicago, IL - Dearborn, MI	273 mi
3. Chicago, IL - Detroit, MI	281 mi
4. Chicago, IL - Kalamazoo, MI	138 mi
5. Chicago, IL - Troy, MI	296 mi
6. Chicago, IL - Royal Oak, MI	292 mi
7. Chicago, IL - Jackson, MI	205 mi
8. Battle Creek, MI - Chicago, IL	160 mi
9. Chicago, IL - Pontiac, MI	304 mi
10. Ann Arbor, MI - Kalamazoo, MI	105 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 16 cities in 3 states

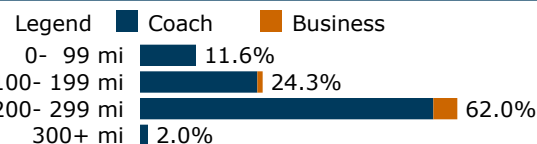
Population of service area
Within 25 miles: 11,311,148
Within 50 miles: 16,965,828

Longest segment traveled: 304 miles
Chicago, IL - Pontiac, MI

Service notes

Birmingham service moved to Troy, 10/14/14

Trips by length, 2017



Activity by station

	2015	2016	2017
Albion	1,808	1,603	2,194
Ann Arbor	141,198	127,206	144,123
Battle Creek	32,629	26,764	29,767
Birmingham	935		
Chicago	382,708	346,099	383,255
Dearborn	75,625	66,221	71,498
Detroit	60,821	50,281	61,367
Dowagiac	2,038	1,280	1,567
Hammond	7,449	5,952	6,326
Jackson	26,413	22,475	23,020
Kalamazoo	87,181	76,039	82,023
Michigan City	3,766	3,573	3,699
New Buffalo	12,267	10,793	13,484
Niles	12,555	10,080	10,964
Pontiac	15,714	12,870	13,107
Royal Oak	33,324	26,114	28,320
Troy	20,393	23,448	28,686

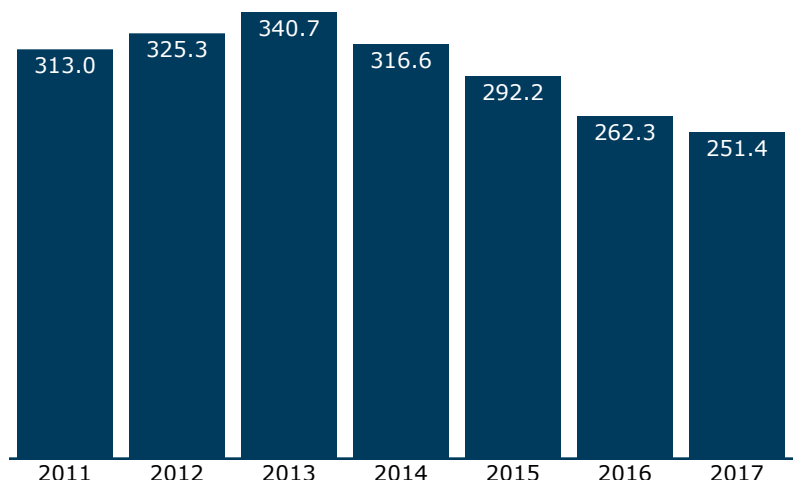
Note: Chicago is Amtrak's east-west gateway.



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	233,429	17,955	251,384
Average trip	176 miles	210 miles	179 miles

Top city pairs by ridership, 2017

1. Champaign, IL - Chicago, IL	129 mi
2. Carbondale, IL - Chicago, IL	310 mi
3. Chicago, IL - Mattoon, IL	174 mi
4. Chicago, IL - Effingham, IL	201 mi
5. Carbondale, IL - Champaign, IL	181 mi
6. Centralia, IL - Chicago, IL	254 mi
7. Carbondale, IL - Homewood, IL	285 mi
8. Champaign, IL - Homewood, IL	104 mi
9. Chicago, IL - Kankakee, IL	57 mi
10. Chicago, IL - Du Quoin, IL	289 mi

Top city pairs by revenue, 2017

1. Carbondale, IL - Chicago, IL	310 mi
2. Champaign, IL - Chicago, IL	129 mi
3. Chicago, IL - Mattoon, IL	174 mi
4. Chicago, IL - Effingham, IL	201 mi
5. Carbondale, IL - Homewood, IL	285 mi
6. Centralia, IL - Chicago, IL	254 mi
7. Carbondale, IL - Champaign, IL	181 mi
8. Chicago, IL - Du Quoin, IL	289 mi
9. Champaign, IL - Homewood, IL	104 mi
10. Carbondale, IL - Kankakee, IL	253 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 11 cities in 1 state

Population of service area

Within 25 miles: 7,358,537

Within 50 miles: 11,298,769

Longest segment traveled: 310 miles

Carbondale, IL - Chicago, IL

Trips by length, 2017

Legend	Coach	Business
0- 99 mi	11.1%	
100- 199 mi		54.8%
200- 299 mi	15.9%	
300+ mi	18.2%	

Activity by station

	2015	2016	2017
Carbondale	88,769	75,612	72,734
Centralia	20,576	17,045	16,180
Champaign	133,514	122,348	117,034
Chicago	217,448	198,550	191,683
Du Quoin	10,123	8,902	8,665
Effingham	21,959	20,769	19,043
Gilman	3,138	2,540	2,371
Homewood	25,857	21,879	21,168
Kankakee	15,851	13,849	13,404
Mattoon	34,080	29,954	27,639
Rantoul	6,371	5,660	4,773

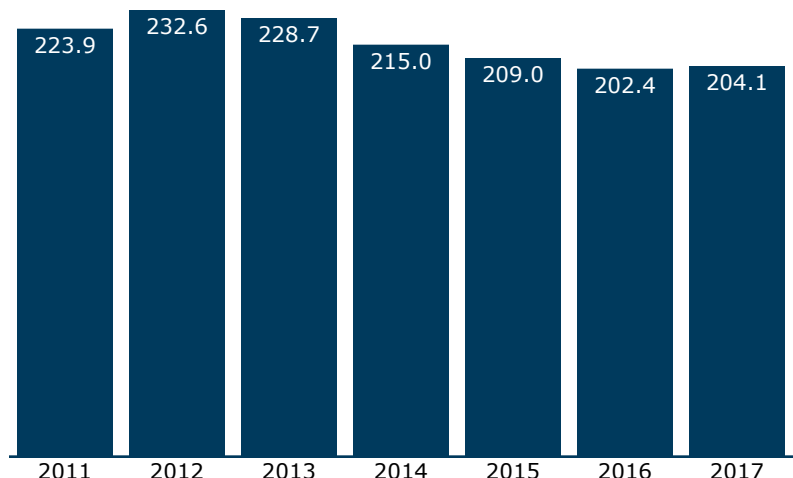
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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	190,354	13,794	204,148
Average trip	161 miles	196 miles	163 miles

Top city pairs by ridership, 2017

1. Chicago, IL - Macomb, IL	202 mi
2. Chicago, IL - Galesburg, IL	162 mi
3. Chicago, IL - Quincy, IL	258 mi
4. Chicago, IL - Princeton, IL	104 mi
5. Chicago, IL - Mendota, IL	83 mi
6. Macomb, IL - Naperville, IL	174 mi
7. Chicago, IL - Kewanee, IL	131 mi
8. Naperville, IL - Quincy, IL	230 mi
9. Galesburg, IL - Kewanee, IL	31 mi
10. La Grange, IL - Macomb, IL	188 mi

Top city pairs by revenue, 2017

1. Chicago, IL - Macomb, IL	202 mi
2. Chicago, IL - Quincy, IL	258 mi
3. Chicago, IL - Galesburg, IL	162 mi
4. Chicago, IL - Princeton, IL	104 mi
5. Macomb, IL - Naperville, IL	174 mi
6. Naperville, IL - Quincy, IL	230 mi
7. Chicago, IL - Kewanee, IL	131 mi
8. Chicago, IL - Mendota, IL	83 mi
9. La Grange, IL - Macomb, IL	188 mi
10. Galesburg, IL - La Grange, IL	148 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 10 cities in 1 state

Population of service area

Within 25 miles: 7,992,077

Within 50 miles: 11,178,592

Longest segment traveled: 258 miles

Chicago, IL - Quincy, IL

Trips by length, 2017

Legend ■ Coach ■ Business

0- 99 mi	17.1%
100- 199 mi	44.5%
200+ mi	38.4%

Activity by station

	2015	2016	2017
Chicago	145,466	142,454	143,141
Galesburg	49,542	48,016	50,704
Kewanee	15,731	16,996	17,841
La Grange	13,264	12,045	12,643
Macomb	70,336	66,874	65,759
Mendota	16,390	15,748	15,636
Naperville	28,450	27,216	26,701
Plano	6,771	6,412	6,187
Princeton	21,845	22,124	22,405
Quincy	45,455	41,171	40,869

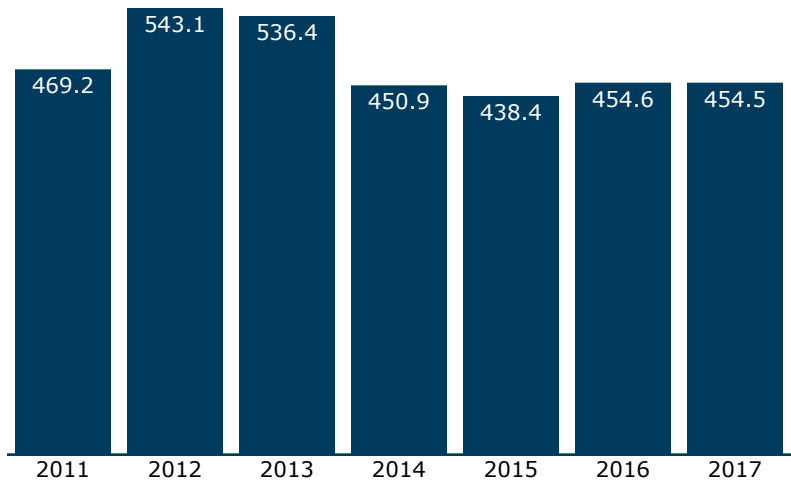
Note: Chicago is Amtrak's east-west gateway.



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Sleeper	Total
Passengers	375,964	78,501	454,465
Average trip	588 miles	1329 miles	716 miles
Average fare	\$ 75.00	\$329.00	\$119.00
Avg yld per mi	12.7¢	24.7¢	16.6¢

Top city pairs by ridership, 2017

1. Chicago, IL - St. Paul, MN	418 mi
2. Chicago, IL - Seattle, WA	2205 mi
3. Chicago, IL - La Crosse, WI	281 mi
4. Pasco, WA - Portland, OR	231 mi
5. Portland, OR - Spokane, WA	377 mi
6. Chicago, IL - Portland, OR	2256 mi
7. Chicago, IL - Tomah, WI	240 mi
8. Minot, ND - St. Paul, MN	522 mi
9. Chicago, IL - Wisconsin Dells, WI	195 mi
10. Seattle, WA - Spokane, WA	326 mi

Top city pairs by revenue, 2017

1. Chicago, IL - Seattle, WA	2205 mi
2. Chicago, IL - Portland, OR	2256 mi
3. Chicago, IL - St. Paul, MN	418 mi
4. Chicago, IL - Whitefish, MT	1626 mi
5. Chicago, IL - East Glacier, MT	1547 mi
6. Seattle, WA - St. Paul, MN	1787 mi
7. Portland, OR - St. Paul, MN	1838 mi
8. Seattle, WA - Whitefish, MT	579 mi
9. Chicago, IL - Spokane, WA	1879 mi
10. St. Paul, MN - Whitefish, MT	1208 mi

Note: Chicago is Amtrak's east-west gateway.

At a glance

Part of Amtrak's Long Distance sector
Daily service: 46 cities in 8 states

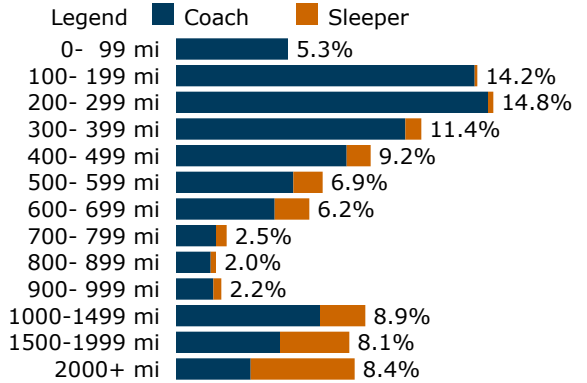
Population of service area

Within 25 miles: 14,077,222

Within 50 miles: 23,997,432

Longest segment traveled: 2,256 miles
Chicago, IL - Portland, OR

Trips by length, 2017



Activity by station

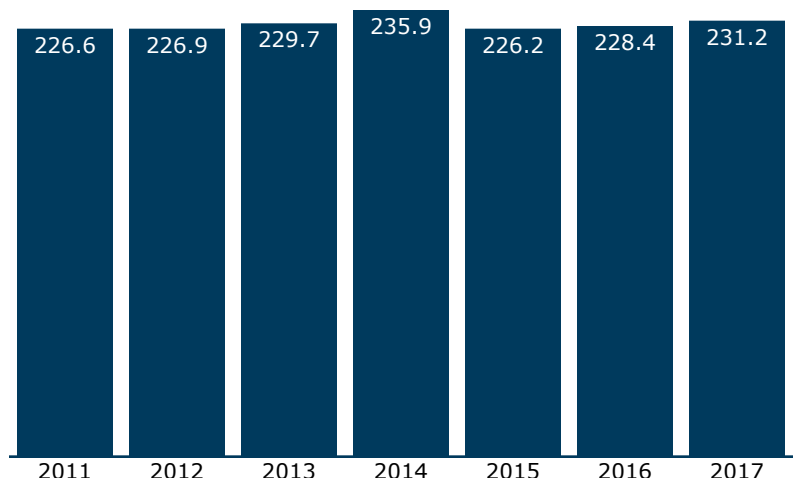
	2015	2016	2017
Bingen--White Salmon	3,081	3,691	3,825
Browning	1,576	1,574	1,645
Chicago	140,839	145,527	145,071
Columbus	12,906	14,005	13,545
Cut Bank	2,144	2,547	2,544
Detroit Lakes	4,383	4,530	4,667
Devils Lake	3,512	4,223	4,506
East Glacier	12,043	13,811	14,347
Edmonds	6,945	7,569	7,309
Ephrata	3,443	3,509	3,742
Essex	2,456	3,025	3,253
Everett	17,024	17,496	17,662
Fargo	22,829	21,495	20,232
Glasgow	4,109	4,762	4,945
Glenview	6,651	7,282	6,644
Grand Forks	12,131	13,882	13,891
Havre	11,181	11,756	11,570
La Crosse	23,891	26,014	26,673
Leavenworth	7,529	7,883	8,041
Libby	4,793	4,963	5,068
Malta	3,211	3,829	3,695
Milwaukee	22,244	23,017	22,150
Minot	31,827	29,424	29,978
Pasco	22,111	22,640	23,637
Portage	6,116	7,786	9,077
Portland	58,370	62,401	62,759
Red Wing	8,004	8,390	8,557
Rugby	4,254	4,161	4,027
St. Cloud	9,950	10,707	10,325
St. Paul	90,650	92,155	89,994
Sandpoint	7,867	7,510	7,366
Seattle	63,570	67,786	68,440
Shelby	11,399	10,823	10,887
Spokane	49,588	49,837	49,321
Stanley	6,514	5,133	4,594
Staples	5,238	6,120	5,676
Tomah	10,179	12,779	13,306
Vancouver	9,746	10,361	11,205
Wenatchee	11,848	12,862	13,449
West Glacier	5,761	6,261	5,495
Whitefish	47,337	54,609	56,754
Williston	38,477	27,845	26,195
Winona	18,671	18,486	17,185
Wisconsin Dells	13,009	14,240	14,606
Wishram	1,300	1,330	1,577
Wolf Point	6,057	5,662	5,097



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Sleeper	Total
Passengers	186,230	44,984	231,214
Average trip	403 miles	638 miles	449 miles
Average fare	\$ 55.00	\$196.00	\$ 82.00
Avg yld per mi	13.6¢	30.7¢	18.3¢

Top city pairs by ridership, 2017

1. Chicago, IL - Washington, DC	764 mi
2. Chicago, IL - Pittsburgh, PA	481 mi
3. Pittsburgh, PA - Washington, DC	283 mi
4. Toledo, OH - Washington, DC	530 mi
5. Chicago, IL - Cleveland, OH	341 mi
6. Chicago, IL - Toledo, OH	234 mi
7. Chicago, IL - Waterloo, IN	156 mi
8. Cumberland, MD - Washington, DC	135 mi
9. Chicago, IL - Elkhart, IN	102 mi
10. Cleveland, OH - Washington, DC	423 mi

Top city pairs by revenue, 2017

1. Chicago, IL - Washington, DC	764 mi
2. Chicago, IL - Pittsburgh, PA	481 mi
3. Toledo, OH - Washington, DC	530 mi
4. Pittsburgh, PA - Washington, DC	283 mi
5. Chicago, IL - Cleveland, OH	341 mi
6. Cleveland, OH - Washington, DC	423 mi
7. Chicago, IL - Toledo, OH	234 mi
8. South Bend, IN - Washington, DC	680 mi
9. Chicago, IL - Martinsburg, WV	691 mi
10. Chicago, IL - Waterloo, IN	156 mi

Note: Chicago is Amtrak's east-west gateway.

At a glance

Part of Amtrak's Long Distance sector
Daily service: 16 cities in 6 states +DC

Population of service area

Within 25 miles: 18,516,275

Within 50 miles: 29,956,214

Longest segment traveled: 764 miles

Chicago, IL - Washington, DC

Trips by length, 2017

Legend ■ Coach ■ Sleeper

0- 99 mi	10.3%
100- 199 mi	11.7%
200- 299 mi	14.1%
300- 399 mi	8.1%
400- 499 mi	17.4%
500- 599 mi	5.8%
600- 699 mi	5.1%
700+ mi	27.5%

Activity by station

	2015	2016	2017
Alliance	4,714	5,191	5,020
Chicago	143,411	142,850	144,625
Cleveland	18,214	19,140	19,472
Connellsville	4,871	5,002	4,762
Cumberland	11,390	11,492	11,694
Elkhart	11,263	11,893	11,675
Elyria	2,528	2,384	2,513
Harpers Ferry	6,314	7,348	8,228
Martinsburg	10,246	11,022	11,136
Pittsburgh	53,441	54,957	56,593
Rockville	4,883	5,561	5,605
Sandusky	3,876	4,370	4,356
South Bend	10,628	10,365	10,134
Toledo	28,027	27,781	26,292
Washington	123,599	120,901	122,333
Waterloo	10,007	10,229	10,876



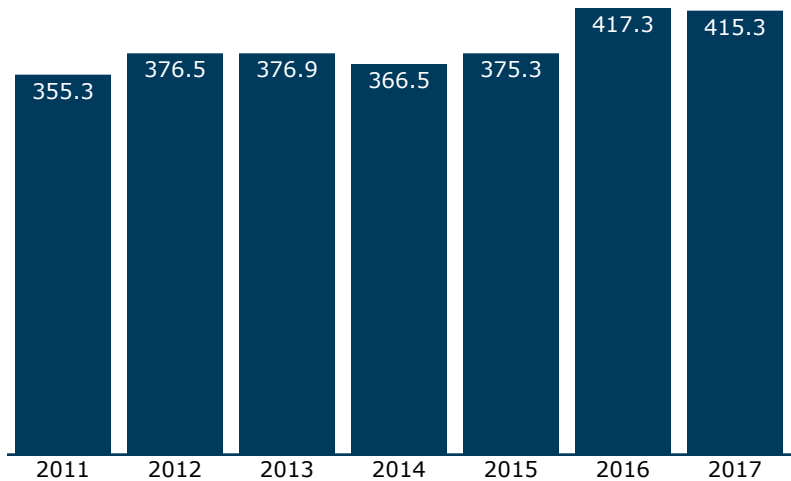
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Amtrak fact sheet: California Zephyr service

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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Sleeper	Total
Passengers	329,492	85,856	415,348
Average trip	577 miles	1377 miles	742 miles
Average fare	\$ 74.00	\$340.00	\$129.00
Avg yld per mi	12.8¢	24.7¢	17.4¢

Top city pairs by ridership, 2017

1. Denver, CO - Glenwood Springs, CO	185 mi
2. Chicago, IL - Denver, CO	1038 mi
3. Chicago, IL - Emeryville, CA	2438 mi
4. Reno, NV - Sacramento, CA	151 mi
5. Emeryville, CA - Reno, NV	236 mi
6. Denver, CO - Grand Junction, CO	273 mi
7. Chicago, IL - Omaha, NE	500 mi
8. Chicago, IL - Sacramento, CA	2353 mi
9. Denver, CO - Emeryville, CA	1400 mi
10. Chicago, IL - Galesburg, IL	162 mi

Top city pairs by revenue, 2017

1. Chicago, IL - Emeryville, CA	2438 mi
2. Chicago, IL - Denver, CO	1038 mi
3. Chicago, IL - Sacramento, CA	2353 mi
4. Denver, CO - Emeryville, CA	1400 mi
5. Chicago, IL - Salt Lake City, UT	1608 mi
6. Denver, CO - Glenwood Springs, CO	185 mi
7. Denver, CO - Sacramento, CA	1315 mi
8. Chicago, IL - Reno, NV	2202 mi
9. Chicago, IL - Omaha, NE	500 mi
10. Reno, NV - Sacramento, CA	151 mi

At a glance

Part of Amtrak's Long Distance sector
Daily service: 45 cities in 7 states

Population of service area

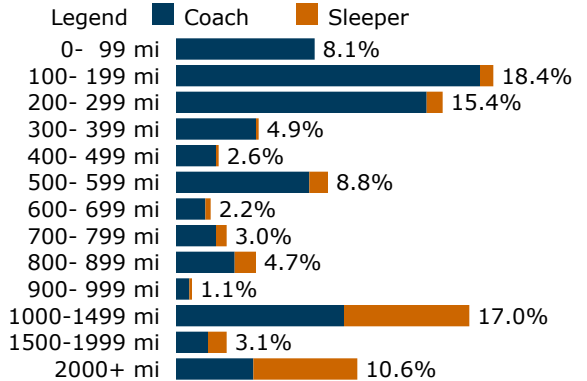
Within 25 miles: 15,037,697

Within 50 miles: 26,848,644

Longest segment traveled: 2,438 miles

Chicago, IL - Emeryville, CA

Trips by length, 2017



Activity by station

	2015	2016	2017
Burlington	9,329	9,242	8,430
Chicago	128,828	136,525	135,355
Colfax	4,631	6,277	7,035
Creston	5,017	3,843	3,797
Davis	4,533	5,815	6,000
Denver	122,554	136,410	135,162
Elko	8,050	7,550	7,219
Emeryville	54,707	62,162	63,207
Fort Morgan	3,705	3,539	3,448
Winter Park	8,445	9,017	8,845
Galesburg	23,138	22,839	23,087
Glenwood Springs	39,056	45,798	44,925
Granby	3,945	4,677	4,950
Grand Junction	29,509	31,861	30,440
Green River	2,270	2,589	2,235
Hastings	5,433	5,104	5,214
Helper	2,092	2,145	2,132
Holdrege	2,345	2,237	2,002
Lincoln	15,384	14,726	15,964
Martinez	14,615	17,011	17,025
McCook	3,342	3,049	2,914
Mount Pleasant	11,631	13,504	13,736
Naperville	7,091	7,376	7,144
Omaha	26,489	29,477	28,846
Osceola	13,760	15,960	15,601
Ottumwa	10,983	12,087	12,209
Princeton	5,989	6,353	6,509
Provo	4,403	5,537	5,095
Reno	56,318	69,297	69,904
Richmond	3,248	4,303	4,741
Roseville	8,637	10,915	9,681
Sacramento	51,173	55,086	54,632
Salt Lake City	37,065	40,890	40,163
Truckee	10,846	14,675	14,879
Winnemucca	3,617	4,050	4,146

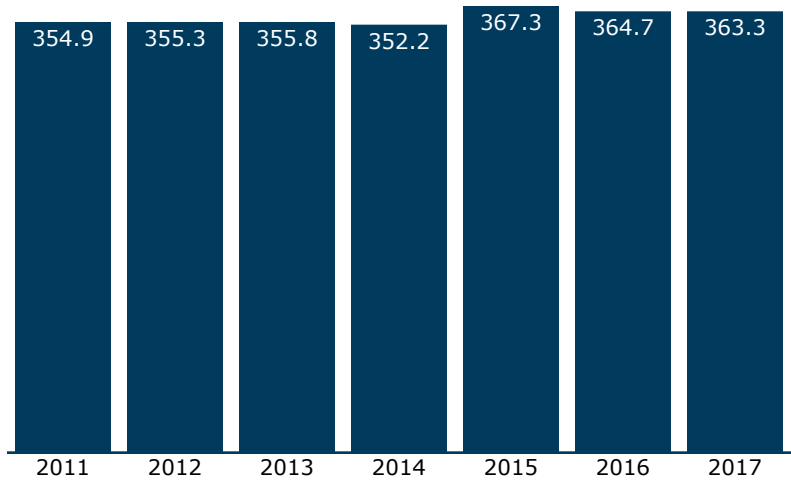
Note: Chicago is Amtrak's east-west gateway.



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Sleeper	Total
Passengers	300,717	62,555	363,272
Average trip	734 miles	1338 miles	838 miles
Average fare	\$ 79.00	\$316.00	\$120.00
Avg yld per mi	10.7¢	23.6¢	14.3¢

Top city pairs by ridership, 2017

1. Chicago, IL - Kansas City, MO	437 mi
2. Chicago, IL - Los Angeles, CA	2256 mi
3. Albuquerque, NM - Los Angeles, CA	924 mi
4. Flagstaff, AZ - Los Angeles, CA	565 mi
5. Chicago, IL - Galesburg, IL	162 mi
6. Albuquerque, NM - Chicago, IL	1332 mi
7. Chicago, IL - Flagstaff, AZ	1691 mi
8. Albuquerque, NM - Fullerton, CA	898 mi
9. Chicago, IL - La Plata, MO	298 mi
10. Albuquerque, NM - Gallup, NM	173 mi

Top city pairs by revenue, 2017

1. Chicago, IL - Los Angeles, CA	2256 mi
2. Chicago, IL - Kansas City, MO	437 mi
3. Albuquerque, NM - Los Angeles, CA	924 mi
4. Chicago, IL - Flagstaff, AZ	1691 mi
5. Albuquerque, NM - Chicago, IL	1332 mi
6. Kansas City, MO - Los Angeles, CA	1819 mi
7. Flagstaff, AZ - Los Angeles, CA	565 mi
8. Chicago, IL - Williams Jct., AZ	1721 mi
9. Chicago, IL - Fullerton, CA	2230 mi
10. Chicago, IL - Kingman, AZ	1864 mi

Note: Chicago is Amtrak's east-west gateway.

At a glance

Part of Amtrak's Long Distance sector
Daily service: 36 cities in 8 states

Population of service area

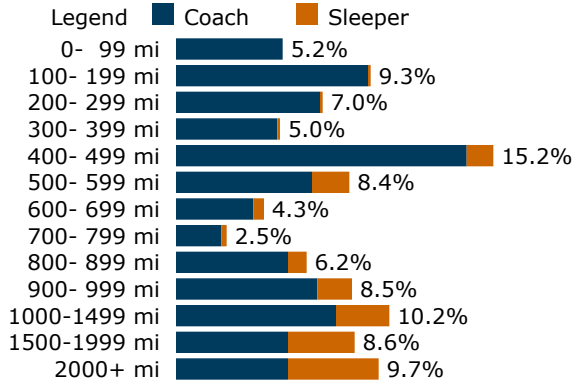
Within 25 miles: 14,520,748

Within 50 miles: 28,436,929

Longest segment traveled: 2,256 miles

Chicago, IL - Los Angeles, CA

Trips by length, 2017



Activity by station

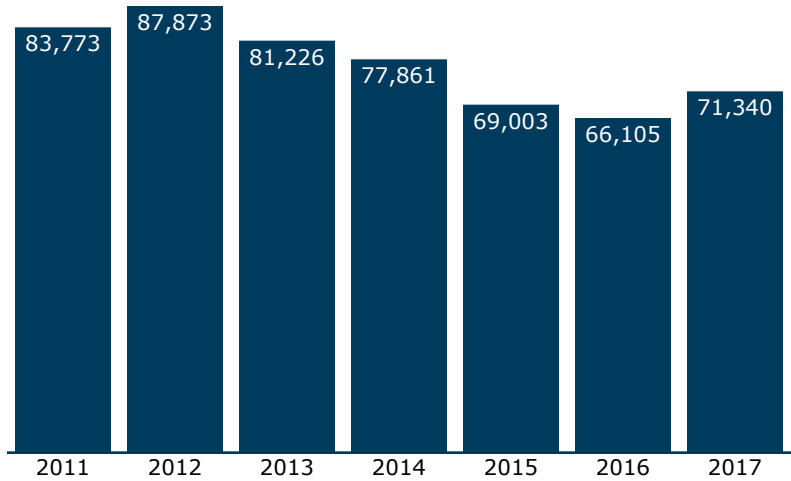
	2015	2016	2017
Albuquerque	77,532	75,651	74,293
Barstow	3,463	3,153	3,509
Chicago	150,455	151,578	151,602
Dodge City	5,048	4,895	5,208
Flagstaff	40,209	40,309	38,977
Fort Madison	6,788	6,611	6,661
Fullerton	25,645	27,484	24,814
Galesburg	26,865	26,517	24,815
Gallup	16,170	15,561	15,481
Garden City	7,972	7,378	6,966
Hutchinson	4,925	4,691	4,294
Kansas City	71,972	75,523	79,176
Kingman	10,794	9,904	9,944
La Junta	7,256	7,080	7,009
La Plata	11,519	11,675	11,647
Lamar	1,928	1,879	1,673
Lamy	12,390	11,373	10,768
Las Vegas	5,345	4,851	4,487
Lawrence	8,319	8,465	9,834
Los Angeles	106,348	99,562	97,918
Mendota	7,554	7,769	7,197
Naperville	10,926	11,847	11,571
Needles	8,656	8,017	9,176
Newton	13,010	13,741	15,828
Princeton	7,529	7,943	7,316
Raton	17,621	16,454	15,122
Riverside	12,837	12,287	12,029
San Bernardino	12,287	11,579	12,035
Topeka	10,399	10,214	10,084
Trinidad	5,158	5,747	5,415
Victorville	7,266	6,664	6,292
Williams Jct.	6,738	8,051	9,672
Winslow	5,074	4,481	4,187



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Passengers, 2011-2017



Quick recap, 2017

	Coach	Total
Passengers	71,340	71,340
Average trip	175 miles	175 miles

Top city pairs by ridership, 2017

1. Fort Worth, TX - Oklahoma City, OK	206 mi
2. Fort Worth, TX - Norman, OK	186 mi
3. Ardmore, OK - Fort Worth, TX	104 mi
4. Gainesville, TX - Oklahoma City, OK	141 mi
5. Fort Worth, TX - Gainesville, TX	65 mi
6. Fort Worth, TX - Pauls Valley, OK	149 mi
7. Ardmore, OK - Oklahoma City, OK	102 mi
8. Fort Worth, TX - Purcell, OK	171 mi
9. Ardmore, OK - Pauls Valley, OK	45 mi
10. Gainesville, TX - Norman, OK	121 mi

Top city pairs by revenue, 2017

1. Fort Worth, TX - Oklahoma City, OK	206 mi
2. Fort Worth, TX - Norman, OK	186 mi
3. Gainesville, TX - Oklahoma City, OK	141 mi
4. Fort Worth, TX - Pauls Valley, OK	149 mi
5. Ardmore, OK - Fort Worth, TX	104 mi
6. Ardmore, OK - Oklahoma City, OK	102 mi
7. Fort Worth, TX - Gainesville, TX	65 mi
8. Fort Worth, TX - Purcell, OK	171 mi
9. Gainesville, TX - Norman, OK	121 mi
10. Ardmore, OK - Norman, OK	82 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 8 cities in 2 states

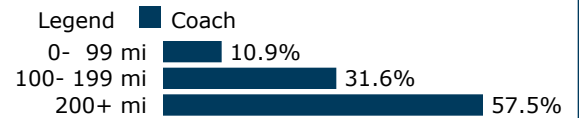
Population of service area
Within 25 miles: 5,253,209
Within 50 miles: 8,063,030

Longest segment traveled: 206 miles
Fort Worth, TX - Oklahoma City, OK

Service notes

Serves Dallas 1 wk/yr: OU-Texas football game
Special train occasionally serves Guthrie OK

Trips by length, 2017



Activity by station

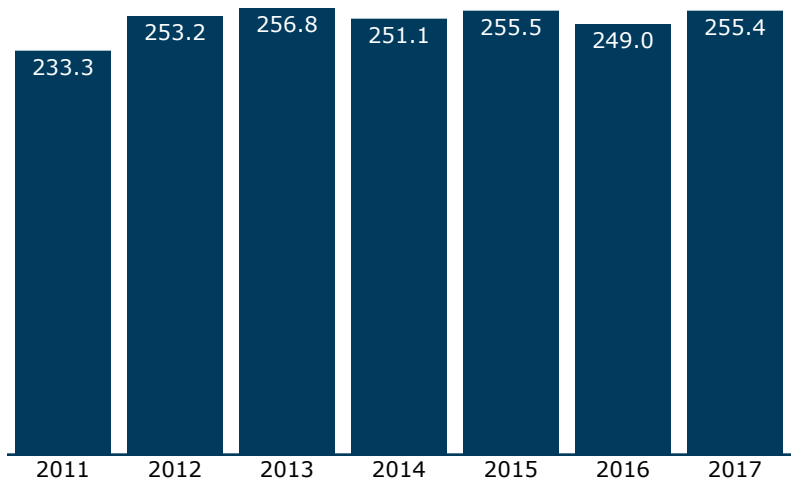
	2015	2016	2017
Ardmore	7,967	7,218	7,287
Fort Worth	58,126	55,668	60,666
Gainesville	7,131	6,337	6,328
Norman	11,781	11,448	13,039
Oklahoma City	44,872	43,577	46,529
Pauls Valley	4,535	4,321	4,740
Purcell	1,960	1,693	1,860



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Sleeper	Total
Passengers	220,631	34,804	255,435
Average trip	385 miles	624 miles	418 miles
Average fare	\$ 59.00	\$168.00	\$ 74.00
Avg yld per mi	15.3¢	26.9¢	17.7¢

Top city pairs by ridership, 2017

1. Memphis, TN - New Orleans, LA	406 mi
2. Champaign, IL - Chicago, IL	129 mi
3. Jackson, MS - New Orleans, LA	185 mi
4. Chicago, IL - Memphis, TN	520 mi
5. Chicago, IL - New Orleans, LA	926 mi
6. Carbondale, IL - Chicago, IL	310 mi
7. Chicago, IL - Jackson, MS	741 mi
8. Chicago, IL - Greenwood, MS	644 mi
9. Chicago, IL - Mattoon, IL	174 mi
10. Chicago, IL - Effingham, IL	201 mi

Top city pairs by revenue, 2017

1. Chicago, IL - New Orleans, LA	926 mi
2. Memphis, TN - New Orleans, LA	406 mi
3. Chicago, IL - Memphis, TN	520 mi
4. Chicago, IL - Jackson, MS	741 mi
5. Chicago, IL - Greenwood, MS	644 mi
6. Champaign, IL - Chicago, IL	129 mi
7. Carbondale, IL - Chicago, IL	310 mi
8. Jackson, MS - New Orleans, LA	185 mi
9. Chicago, IL - Hammond, LA	873 mi
10. Homewood, IL - Jackson, MS	716 mi

Note: Chicago is Amtrak's east-west gateway.

At a glance

Part of Amtrak's Long Distance sector
Daily service: 20 cities in 5 states

Population of service area

Within 25 miles: 10,213,316

Within 50 miles: 16,883,198

Longest segment traveled: 926 miles

Chicago, IL - New Orleans, LA

Trips by length, 2017

Legend ■ Coach ■ Sleeper

0- 99 mi	5.7%
100- 199 mi	25.0%
200- 299 mi	7.2%
300- 399 mi	8.6%
400- 499 mi	19.4%
500- 599 mi	8.2%
600- 699 mi	6.2%
700- 799 mi	10.1%
800- 899 mi	2.0%
900+ mi	7.6%

Activity by station

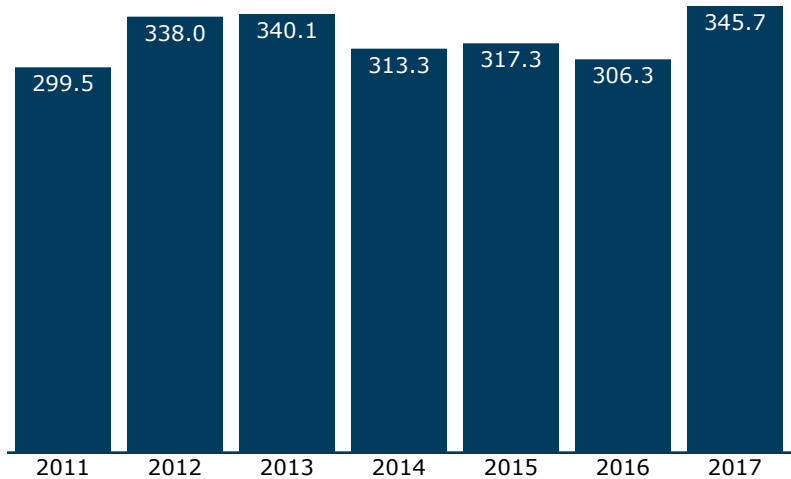
	2015	2016	2017
Brookhaven	5,172	4,252	4,131
Carbondale	27,694	24,613	26,473
Centralia	4,068	4,077	4,366
Champaign	37,339	37,289	39,141
Chicago	133,520	131,719	132,860
Effingham	5,002	5,222	6,531
Fulton	4,138	3,710	3,562
Greenwood	15,170	14,905	14,306
Hammond	13,808	12,111	10,799
Hazlehurst	1,926	1,574	1,660
Homewood	15,291	14,830	15,278
Jackson	47,355	46,760	47,840
Kankakee	5,784	6,164	6,182
Mattoon	7,427	7,077	7,673
McComb	6,377	5,665	5,033
Memphis	71,033	70,977	72,334
New Orleans	96,336	92,322	97,083
Newbern--Dyersburg	3,900	3,690	3,788
Yazoo City	3,784	3,811	3,587



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Sleeper	Total
Passengers	311,262	34,417	345,679
Average trip	432 miles	972 miles	486 miles
Average fare	\$ 49.00	\$242.00	\$ 69.00
Avg yld per mi	11.4¢	24.8¢	14.1¢

Top city pairs by ridership, 2017

1. Chicago, IL - St. Louis, MO	284 mi
2. Chicago, IL - Normal, IL	124 mi
3. Chicago, IL - Springfield, IL	185 mi
4. Austin, TX - Fort Worth, TX	201 mi
5. Fort Worth, TX - San Antonio, TX	294 mi
6. Chicago, IL - Longview, TX	864 mi
7. Chicago, IL - San Antonio, TX	1316 mi
8. Chicago, IL - Little Rock, AR	634 mi
9. Chicago, IL - Dallas, TX	991 mi
10. Alton, IL - Chicago, IL	257 mi

Top city pairs by revenue, 2017

1. Chicago, IL - St. Louis, MO	284 mi
2. Chicago, IL - San Antonio, TX	1316 mi
3. Chicago, IL - Dallas, TX	991 mi
4. Chicago, IL - Longview, TX	864 mi
5. Austin, TX - Chicago, IL	1223 mi
6. Chicago, IL - Little Rock, AR	634 mi
7. Chicago, IL - Fort Worth, TX	1022 mi
8. Chicago, IL - Springfield, IL	185 mi
9. Chicago, IL - Normal, IL	124 mi
10. Chicago, IL - Tucson, AZ	2232 mi

Note: Chicago is Amtrak's east-west gateway.

At a glance

Part of Amtrak's Long Distance sector
Service: 44 cities in 7 states

- Daily service Chicago-San Antonio
- 3x/wk San Antonio-Los Angeles

Population of service area

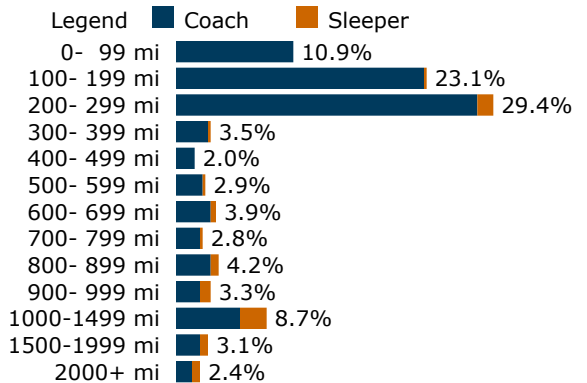
Within 25 miles: 37,854,339

Within 50 miles: 53,630,543

Longest segment traveled: 2,728 miles

Chicago, IL - Los Angeles, CA

Trips by length, 2017



Activity by station

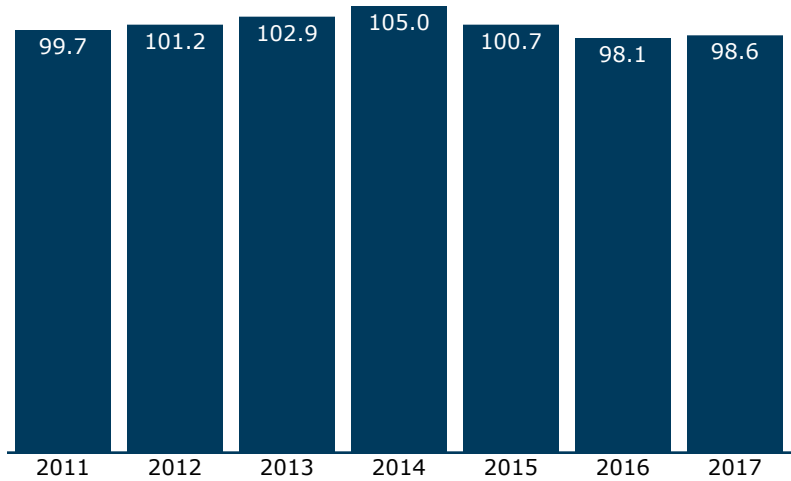
	2015	2016	2017
Alpine	827	805	867
Alton	11,692	11,894	13,666
Arcadia			1,081
Arkadelphia	1,308	1,177	1,390
Austin	32,920	30,745	34,026
Benson	482	501	527
Normal	34,271	31,354	37,197
Carlinsville	1,890	2,119	2,479
Chicago	149,542	146,966	166,555
Cleburne	3,612	3,830	3,888
Dallas	44,619	41,619	47,007
Del Rio	304	368	310
Deming	206	208	239
El Paso	2,580	2,809	3,188
Fort Worth	49,558	45,887	51,547
Hope	1,607	1,608	1,691
Joliet	9,398	9,048	10,096
Lincoln	3,638	3,369	3,765
Little Rock	19,493	18,130	20,321
Longview	31,813	28,964	33,443
Lordsburg	102	59	80
Los Angeles	12,495	10,623	11,142
Malvern	1,760	1,729	1,688
Maricopa	2,652	2,184	2,419
Marshall	9,390	8,005	8,404
McGregor	4,834	5,194	5,123
Mineola	6,423	6,110	7,151
Ontario	821	600	668
Palm Springs	530	475	513
Pomona	225	199	211
Pontiac	2,149	2,354	2,511
Poplar Bluff	5,447	4,764	4,900
St. Louis	71,180	76,003	87,909
San Antonio	34,562	32,685	36,193
San Marcos	7,568	6,799	8,376
Springfield	31,327	30,143	33,922
Taylor	4,798	5,437	5,484
Temple	16,023	15,535	16,461
Texarkana	6,894	6,207	6,231
Tucson	3,885	3,467	3,538
Walnut Ridge	3,738	3,345	3,486
Yuma	423	429	416



RAILPASSENGERS
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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Sleeper	Total
Passengers	79,676	18,973	98,649
Average trip	687 miles	1107 miles	768 miles
Average fare	\$ 70.00	\$271.00	\$109.00
Avg yld per mi	10.2¢	24.5¢	14.2¢

Top city pairs by ridership, 2017

1. Los Angeles, CA - Tucson, AZ	502 mi
2. Los Angeles, CA - New Orleans, LA	1995 mi
3. Los Angeles, CA - San Antonio, TX	1423 mi
4. Houston, TX - New Orleans, LA	362 mi
5. Los Angeles, CA - Maricopa, AZ	416 mi
6. Houston, TX - Los Angeles, CA	1633 mi
7. New Orleans, LA - San Antonio, TX	572 mi
8. El Paso, TX - Los Angeles, CA	818 mi
9. Los Angeles, CA - Yuma, AZ	251 mi
10. El Paso, TX - San Antonio, TX	605 mi

Top city pairs by revenue, 2017

1. Los Angeles, CA - New Orleans, LA	1995 mi
2. Los Angeles, CA - San Antonio, TX	1423 mi
3. Los Angeles, CA - Tucson, AZ	502 mi
4. Houston, TX - Los Angeles, CA	1633 mi
5. El Paso, TX - Los Angeles, CA	818 mi
6. Houston, TX - New Orleans, LA	362 mi
7. Los Angeles, CA - Maricopa, AZ	416 mi
8. New Orleans, LA - San Antonio, TX	572 mi
9. New Orleans, LA - Tucson, AZ	1493 mi
10. San Antonio, TX - Tucson, AZ	921 mi

At a glance

Part of Amtrak's Long Distance sector
3 trains/wk: 22 cities in 5 states

Population of service area

Within 25 miles: 23,226,226

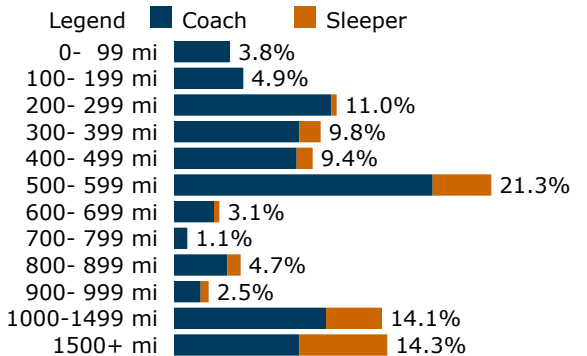
Within 50 miles: 35,751,065

Longest segment traveled: 1,997 miles
Los Angeles, CA - New Orleans, LA

Service notes

Service suspended E. of New Orleans 9/2005
Thruway bus to/from Phoenix began 5/1/17

Trips by length, 2017



Activity by station

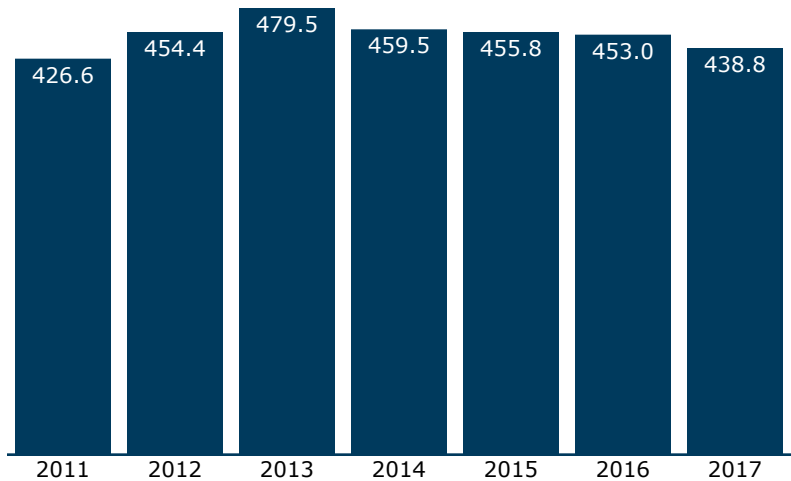
	2015	2016	2017
Alpine	4,142	4,138	4,132
Beaumont	3,265	3,344	3,377
Benson	1,591	1,512	1,509
Del Rio	1,656	1,571	1,454
Deming	1,247	1,244	1,230
El Paso	11,226	11,631	11,573
Houston	19,857	19,499	19,400
Lafayette	6,676	6,696	6,154
Lake Charles	3,920	3,538	3,719
Lordsburg	740	520	662
Los Angeles	49,183	47,176	47,739
Maricopa	9,414	8,936	9,277
New Iberia	1,729	1,850	1,602
New Orleans	25,628	24,689	23,642
Ontario	4,003	4,264	3,907
Palm Springs	2,594	2,567	2,629
Pomona	1,587	1,517	1,390
San Antonio	19,940	19,357	19,931
Sanderson	292	163	173
Schriever	2,028	1,455	1,294
Tucson	24,483	23,424	25,137
Yuma	3,839	4,089	4,100



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Sleeper	Total
Passengers	321,551	40,946	76,284	438,781
Average trip	386 miles	442 miles	808 miles	465 miles
Average fare	\$ 57.00	\$ 91.00	\$238.00	\$ 92.00
Avg yld per mi	14.7¢	20.6¢	29.5¢	19.7¢

Top city pairs by ridership, 2017

1. Portland, OR - Seattle, WA	187 mi
2. Los Angeles, CA - Oakland, CA	464 mi
3. Los Angeles, CA - Seattle, WA	1377 mi
4. Los Angeles, CA - Santa Barbara, CA	103 mi
5. Portland, OR - Sacramento, CA	637 mi
6. Los Angeles, CA - San Jose, CA	423 mi
7. Emeryville, CA - Seattle, WA	908 mi
8. Los Angeles, CA - Portland, OR	1190 mi
9. Portland, OR - Tacoma, WA	148 mi
10. Eugene, OR - Portland, OR	123 mi

Top city pairs by revenue, 2017

1. Los Angeles, CA - Seattle, WA	1377 mi
2. Los Angeles, CA - Portland, OR	1190 mi
3. Emeryville, CA - Seattle, WA	908 mi
4. Portland, OR - Seattle, WA	187 mi
5. Los Angeles, CA - Oakland, CA	464 mi
6. Sacramento, CA - Seattle, WA	824 mi
7. Portland, OR - Sacramento, CA	637 mi
8. Emeryville, CA - Portland, OR	721 mi
9. Los Angeles, CA - San Jose, CA	423 mi
10. San Jose, CA - Seattle, WA	954 mi

At a glance

Part of Amtrak's Long Distance sector
Daily service: 36 cities in 3 states

Population of service area

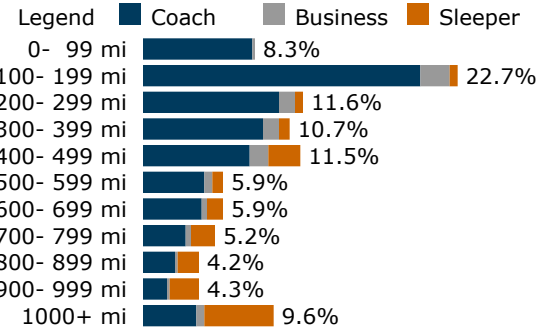
Within 25 miles: 25,158,278

Within 50 miles: 36,210,153

Longest segment traveled: 1,377 miles

Los Angeles, CA - Seattle, WA

Trips by length, 2017



Activity by station

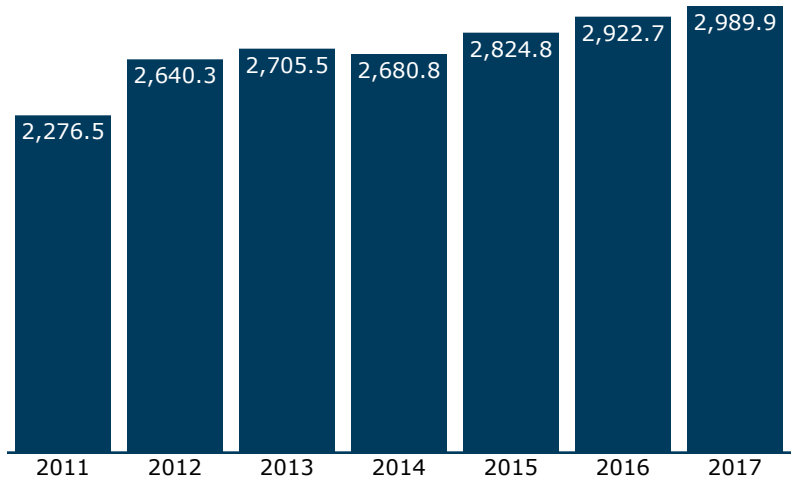
	2015	2016	2017
Albany	13,807	14,064	13,716
Burbank	4,740	4,948	5,353
Centralia	5,031	4,939	4,831
Chemult	9,821	10,387	10,457
Chico	13,736	13,144	12,154
Davis	7,324	7,359	6,816
Dunsmuir	6,058	5,958	5,330
Emeryville	37,789	38,514	38,087
Eugene	48,933	42,227	40,706
Kelso--Longview	4,890	5,030	4,350
Klamath Falls	30,697	33,070	31,033
Los Angeles	111,625	109,610	104,052
Martinez	22,837	20,832	20,350
Oakland	45,895	45,127	43,940
Olympia [Lacey]	12,882	12,477	11,943
Oxnard	10,467	9,937	9,567
Paso Robles	12,149	12,037	11,377
Portland	109,557	112,613	109,668
Redding	12,345	11,208	10,475
Sacramento	63,131	63,476	60,691
Salem	20,215	21,062	21,635
Salinas	21,716	21,336	20,410
San Jose	46,531	45,696	43,282
San Luis Obispo	39,292	37,613	36,140
Santa Barbara	41,016	40,343	41,261
Seattle	96,666	97,447	97,849
Simi Valley	4,090	3,870	3,816
Tacoma	29,482	29,550	26,960
Van Nuys	7,194	6,649	6,081
Vancouver	11,936	12,444	11,833



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	2,515,431	474,440	2,989,871
Average trip	81 miles	113 miles	86 miles

Top city pairs by ridership, 2017

1. Los Angeles, CA - San Diego, CA	128 mi
2. Los Angeles, CA - Solana Beach, CA	102 mi
3. Los Angeles, CA - SD Old Town, CA	125 mi
4. Los Angeles, CA - Oceanside, CA	87 mi
5. Irvine, CA - Los Angeles, CA	45 mi
6. Los Angeles, CA - Santa Barbara, CA	104 mi
7. Irvine, CA - San Diego, CA	83 mi
8. Fullerton, CA - Los Angeles, CA	26 mi
9. Irvine, CA - Solana Beach, CA	57 mi
10. Anaheim, CA - San Diego, CA	97 mi

Top city pairs by revenue, 2017

1. Los Angeles, CA - San Diego, CA	128 mi
2. Los Angeles, CA - SD Old Town, CA	125 mi
3. Los Angeles, CA - Solana Beach, CA	102 mi
4. Los Angeles, CA - Oceanside, CA	87 mi
5. Los Angeles, CA - Santa Barbara, CA	104 mi
6. Anaheim, CA - San Diego, CA	97 mi
7. Irvine, CA - San Diego, CA	83 mi
8. Fullerton, CA - San Diego, CA	102 mi
9. Irvine, CA - Los Angeles, CA	45 mi
10. Irvine, CA - Solana Beach, CA	57 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 47 cities in 1 state

Population of service area

Within 25 miles: 30,144,590

Within 50 miles: 40,833,370

Longest segment traveled: 350 miles

San Diego, CA - San Luis Obispo, CA

Service notes

4 No. S.D. County stops added, 10/7/2013

Trips by length, 2017

Legend Coach Business

0- 99 mi	62.9%
100- 199 mi	32.7%
200- 299 mi	3.8%
300+ mi	0.6%

Activity by station

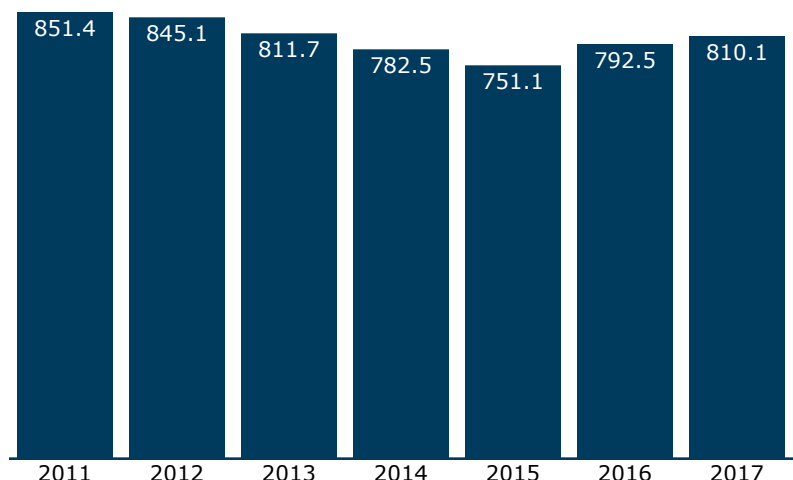
	2015	2016	2017
Anaheim	236,318	243,861	247,550
Bakersfield			1,822
Burbank	53,231	55,677	58,492
Camarillo	45,959	46,319	48,599
Carlsbad--Valley	7,350	7,252	8,116
Carpinteria	29,457	30,762	32,692
Chatsworth	61,847	61,089	62,925
Claremont			250
Encinitas	7,067	7,564	8,449
Fullerton	256,224	265,895	264,819
Glendale	44,128	45,401	47,515
Goleta	75,277	75,932	77,911
Grover Beach	19,437	18,986	18,878
Guadalupe	12,718	12,226	12,426
Irvine	330,127	354,201	332,678
Los Angeles	1,038,440	1,097,300	1,149,139
Moorpark	16,496	17,202	18,068
Oceanside	258,234	313,458	292,707
Ontario			326
Oxnard	74,939	74,366	76,038
Pasadena			257
Poinsettia	6,176	7,087	6,852
Riverside			615
San Bernardino			349
San Clemente	13,486	15,221	14,874
San Diego	676,050	685,917	680,114
SD Old Town	228,879	257,534	287,480
SD Sorrento Valley	14,463	18,406	23,776
S.J. Capistrano	208,649	212,750	208,934
San Luis Obispo	71,371	69,552	68,386
Santa Ana	141,272	148,053	148,934
Santa Barbara	291,031	295,136	296,852
Simi Valley	38,275	39,032	40,482
Solana Beach	391,203	380,918	370,064
Surf [Lompoc]	8,158	7,921	7,823
Van Nuys	69,291	67,863	70,946
Ventura	61,739	65,092	67,385



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	695,183	114,867	810,050
Average trip	154 miles	172 miles	156 miles

Top city pairs by ridership, 2017

1. Portland, OR - Seattle, WA	186 mi
2. Seattle, WA - Vancouver, BC	160 mi
3. Portland, OR - Tacoma, WA	146 mi
4. Seattle, WA - Vancouver, WA	176 mi
5. Eugene, OR - Portland, OR	124 mi
6. Bellingham, WA - Seattle, WA	98 mi
7. Olympia [Lacey], WA - Portland, OR	114 mi
8. Portland, OR - Salem, OR	52 mi
9. Portland, OR - Tukwila, WA	171 mi
10. Olympia [Lacey], WA - Seattle, WA	72 mi

Top city pairs by revenue, 2017

1. Portland, OR - Seattle, WA	186 mi
2. Seattle, WA - Vancouver, BC	160 mi
3. Portland, OR - Tacoma, WA	146 mi
4. Seattle, WA - Vancouver, WA	176 mi
5. Portland, OR - Vancouver, BC	346 mi
6. Eugene, OR - Portland, OR	124 mi
7. Portland, OR - Tukwila, WA	171 mi
8. Eugene, OR - Seattle, WA	310 mi
9. Olympia [Lacey], WA - Portland, OR	114 mi
10. Bellingham, WA - Seattle, WA	98 mi

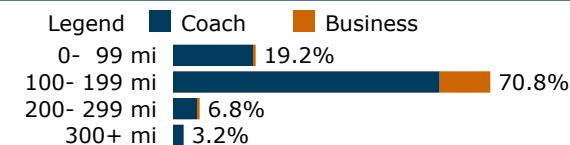
At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 19 cities in 2 states
and 1 Canadian province

Population of service area
Within 25 miles: 7,363,979
Within 50 miles: 7,988,257

Longest segment traveled: 346 miles
Portland, OR - Vancouver, BC

Trips by length, 2017



Activity by station

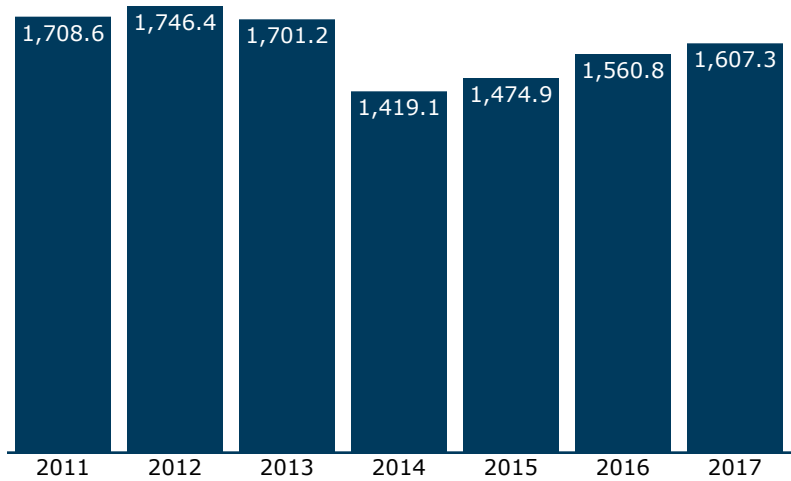
	2015	2016	2017
Albany	18,690	19,592	20,217
Bellingham	51,632	50,498	50,771
Centralia	19,760	20,932	20,347
Edmonds	22,427	22,869	23,048
Eugene	48,846	49,977	51,411
Everett	23,311	23,794	23,863
Kelso--Longview	25,961	26,377	25,300
Mount Vernon	18,193	18,319	17,776
Olympia [Lacey]	48,139	49,954	50,640
Oregon City	13,080	14,858	13,678
OR State Fair			537
Portland	385,115	403,088	409,845
Salem	37,343	39,971	41,217
Seattle	428,500	463,617	479,253
Stanwood	4,499	4,975	5,172
Tacoma	87,525	87,510	86,501
Tukwila	28,273	29,815	30,997
Vancouver BC	151,109	160,338	169,575
Vancouver WA	71,001	73,066	73,410



RAILPASSENGERS
ASSOCIATION

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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Total
Passengers	1,607,277	1,607,277
Average trip	67 miles	67 miles

Top city pairs by ridership, 2017

1. Emeryville, CA - Sacramento, CA	84 mi
2. Richmond, CA - Sacramento, CA	77 mi
3. Martinez, CA - Sacramento, CA	57 mi
4. Oakland, CA - Sacramento, CA	90 mi
5. Davis, CA - Richmond, CA	63 mi
6. Davis, CA - Emeryville, CA	70 mi
7. Sacramento, CA - San Jose, CA	133 mi
8. Davis, CA - Sacramento, CA	14 mi
9. Berkeley, CA - Sacramento, CA	83 mi
10. Sacramento, CA - Suisun City, CA	40 mi

Top city pairs by revenue, 2017

1. Emeryville, CA - Sacramento, CA	84 mi
2. Richmond, CA - Sacramento, CA	77 mi
3. Oakland, CA - Sacramento, CA	90 mi
4. Sacramento, CA - San Jose, CA	133 mi
5. Martinez, CA - Sacramento, CA	57 mi
6. Davis, CA - Emeryville, CA	70 mi
7. Davis, CA - Richmond, CA	63 mi
8. Berkeley, CA - Sacramento, CA	83 mi
9. Sacramento, CA - Santa Clara, CA	126 mi
10. Berkeley, CA - Davis, CA	69 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 23 cities in 1 state

Population of service area

Within 25 miles: 10,519,167

Within 50 miles: 13,585,641

Longest segment traveled: 168 miles

Auburn, CA - San Jose, CA

Trips by length, 2017

Legend ■ Coach

0- 99 mi	88.4%
100+ mi	11.6%

Activity by station

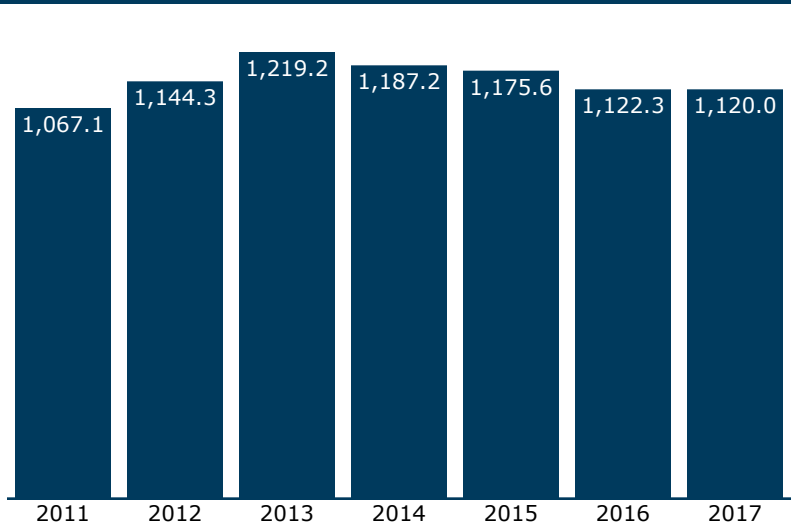
	2015	2016	2017
Auburn	14,779	15,732	13,352
Berkeley	136,321	149,942	155,004
Davis	358,156	363,499	358,966
Emeryville	364,826	368,569	368,405
Fremont	35,475	40,617	41,751
Hayward	40,631	47,351	50,361
Martinez	209,184	213,701	201,236
Oakland Coliseum	56,934	70,230	77,057
Oakland	201,101	228,301	246,333
Richmond	192,018	209,121	227,599
Rocklin	15,074	16,403	15,926
Roseville	25,891	28,434	28,803
Sacramento	778,546	809,977	848,811
San Jose	166,783	175,920	178,310
Santa Clara--Univ.	30,267	42,644	45,135
Santa Clara	130,689	151,569	167,475
Suisun City	163,769	167,434	163,746



RAILPASSENGERS
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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Total
Passengers	1,120,037	1,120,037
Average trip	138 miles	138 miles

Top city pairs by ridership, 2017

1. Bakersfield, CA - Fresno, CA	110 mi
2. Bakersfield, CA - Stockton, CA	233 mi
3. Fresno, CA - Hanford, CA	30 mi
4. Fresno, CA - Stockton, CA	123 mi
5. Bakersfield, CA - Hanford, CA	80 mi
6. Bakersfield, CA - Martinez, CA	283 mi
7. Bakersfield, CA - Modesto, CA	204 mi
8. Bakersfield, CA - Merced, CA	168 mi
9. Bakersfield, CA - Wasco, CA	25 mi
10. Bakersfield, CA - Sacramento, CA	287 mi

Top city pairs by revenue, 2017

1. Bakersfield, CA - Stockton, CA	233 mi
2. Bakersfield, CA - Fresno, CA	110 mi
3. Bakersfield, CA - Martinez, CA	283 mi
4. Bakersfield, CA - Sacramento, CA	287 mi
5. Bakersfield, CA - Modesto, CA	204 mi
6. Fresno, CA - Stockton, CA	123 mi
7. Bakersfield, CA - Merced, CA	168 mi
8. Emeryville, CA - Fresno, CA	199 mi
9. Bakersfield, CA - Emeryville, CA	309 mi
10. Fresno, CA - Sacramento, CA	178 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 36 cities in 1 state

Population of service area

Within 25 miles: 25,004,802

Within 50 miles: 32,273,409

Longest segment traveled: 315 miles

Bakersfield, CA - Oakland, CA

Trips by length, 2017

Legend ■ Coach

0- 99 mi	37.5%
100- 199 mi	36.1%
200- 299 mi	23.0%
300+ mi	3.4%

Activity by station

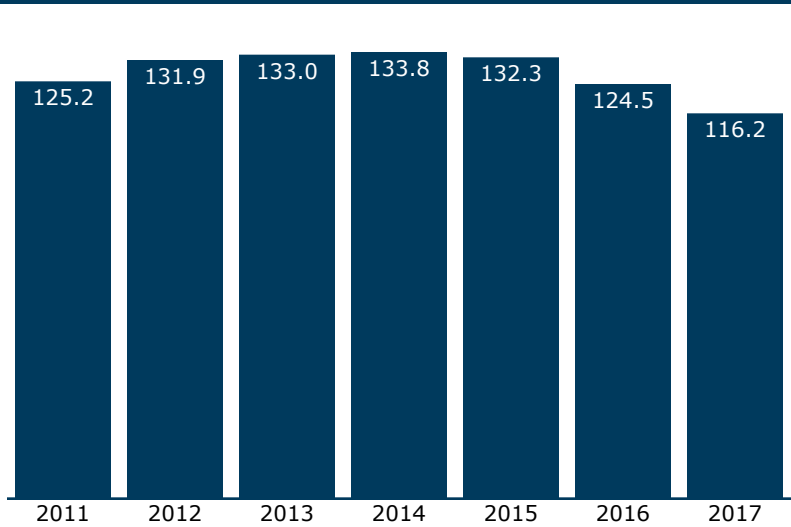
	2015	2016	2017
Antioch	43,217	39,995	38,103
Bakersfield	504,631	480,888	470,131
Corcoran	32,331	30,104	28,440
Emeryville	114,703	101,408	105,528
Fresno	381,598	362,526	366,726
Hanford	211,489	198,154	193,317
Lodi	10,185	8,617	7,978
Madera	27,718	27,136	27,751
Martinez	114,318	110,040	104,785
Merced	127,501	120,134	125,078
Modesto	120,518	116,368	114,530
Oakland	69,682	68,064	72,864
Richmond	53,154	54,260	57,643
Sacramento	116,693	108,301	95,671
Stockton	289,768	279,393	293,232
Stockton--Dwntwn	39,323	37,916	32,266
Turlock [Denair]	29,789	29,197	29,924
Wasco	39,061	40,580	40,844



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Total
Passengers	116,159	116,159
Average trip	292 miles	292 miles

Top city pairs by ridership, 2017

1. Montreal, QC - New York, NY	381 mi
2. New York, NY - Saratoga Springs, NY	178 mi
3. New York, NY - Plattsburgh, NY	309 mi
4. New York, NY - Westport, NY	269 mi
5. New York, NY - Schenectady, NY	159 mi
6. Fort Edward, NY - New York, NY	197 mi
7. Albany-Rensselaer, NY - Montreal, QC	240 mi
8. New York, NY - Port Henry, NY	258 mi
9. Montreal, QC - Schenectady, NY	222 mi
10. Montreal, QC - Poughkeepsie, NY	309 mi

Top city pairs by revenue, 2017

1. Montreal, QC - New York, NY	381 mi
2. New York, NY - Saratoga Springs, NY	178 mi
3. New York, NY - Plattsburgh, NY	309 mi
4. New York, NY - Westport, NY	269 mi
5. Fort Edward, NY - New York, NY	197 mi
6. New York, NY - Schenectady, NY	159 mi
7. Albany-Rensselaer, NY - Montreal, QC	240 mi
8. New York, NY - Port Henry, NY	258 mi
9. Montreal, QC - Poughkeepsie, NY	309 mi
10. Croton-Harmon, NY - Montreal, QC	349 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 19 cities in 1 state
and 1 Canadian province

Population of service area
Within 25 miles: 17,183,730
Within 50 miles: 22,849,988

Longest segment traveled: 381 miles
Montreal, QC - New York, NY

Trips by length, 2017

Legend ■ Coach

0- 99 mi	5.7%
100- 199 mi	23.3%
200- 299 mi	14.3%
300+ mi	56.7%

Activity by station

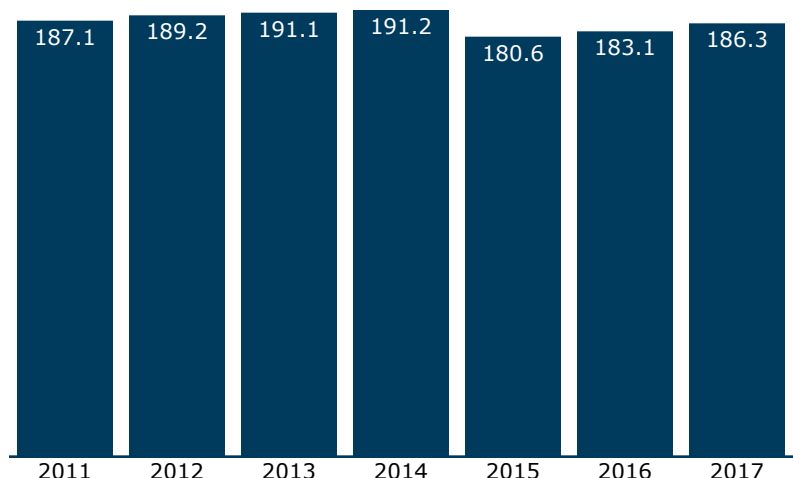
	2015	2016	2017
Albany-Rensselaer	4,680	4,802	4,624
Croton-Harmon	2,946	2,855	2,745
Fort Edward	4,423	4,450	4,364
Hudson	1,254	1,436	1,343
Montreal	83,906	73,872	66,219
New York	104,729	97,350	89,645
Plattsburgh	14,622	13,325	13,539
Port Henry	2,472	2,395	2,488
Port Kent	3	521	657
Poughkeepsie	3,320	3,012	3,133
Rhinecliff	995	900	871
Rouses Point	1,208	1,276	1,253
St. Lambert	1,308	1,086	1,156
Saratoga Springs	15,872	17,398	16,844
Schenectady	8,545	8,518	8,456
Ticonderoga	2,304	2,246	1,770
Westport	5,049	5,626	5,624
Whitehall	1,865	1,776	1,638
Yonkers	2,345	2,476	2,293



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	175,440	10,842	186,282
Average trip	194 miles	209 miles	195 miles

Top city pairs by ridership, 2017

1. Chicago, IL - East Lansing, MI	208 mi
2. Chicago, IL - Flint, MI	256 mi
3. Chicago, IL - Kalamazoo, MI	138 mi
4. Chicago, IL - Port Huron, MI	319 mi
5. Chicago, IL - Durand, MI	238 mi
6. Battle Creek, MI - Chicago, IL	160 mi
7. Chicago, IL - New Buffalo, MI	62 mi
8. Chicago, IL - Lapeer, MI	274 mi
9. Chicago, IL - Niles, MI	89 mi
10. East Lansing, MI - Kalamazoo, MI	70 mi

Top city pairs by revenue, 2017

1. Chicago, IL - East Lansing, MI	208 mi
2. Chicago, IL - Flint, MI	256 mi
3. Chicago, IL - Kalamazoo, MI	138 mi
4. Chicago, IL - Port Huron, MI	319 mi
5. Chicago, IL - Durand, MI	238 mi
6. Chicago, IL - Lapeer, MI	274 mi
7. Battle Creek, MI - Chicago, IL	160 mi
8. Chicago, IL - New Buffalo, MI	62 mi
9. Chicago, IL - Niles, MI	89 mi
10. Chicago, IL - Dowagiac, MI	102 mi

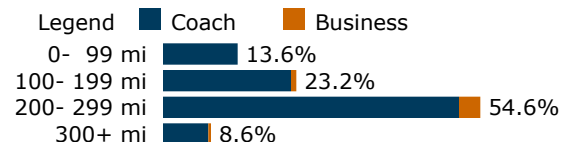
At a glance

Part of Amtrak's State Supported sector
Daily service: 11 cities in 2 states

Population of service area
Within 25 miles: 8,193,793
Within 50 miles: 17,021,999

Longest segment traveled: 319 miles
Chicago, IL - Port Huron, MI

Trips by length, 2017



Activity by station

	2015	2016	2017
Battle Creek	9,920	11,502	12,145
Chicago	156,828	160,690	163,299
Dowagiac	2,432	2,780	3,005
Durand	13,407	12,469	12,692
East Lansing	64,643	65,247	68,216
Flint	31,803	29,272	28,287
Kalamazoo	29,233	33,164	31,289
Lapeer	9,527	9,396	9,406
New Buffalo	9,489	9,843	11,294
Niles	6,466	6,426	6,511
Port Huron	23,524	20,033	20,452

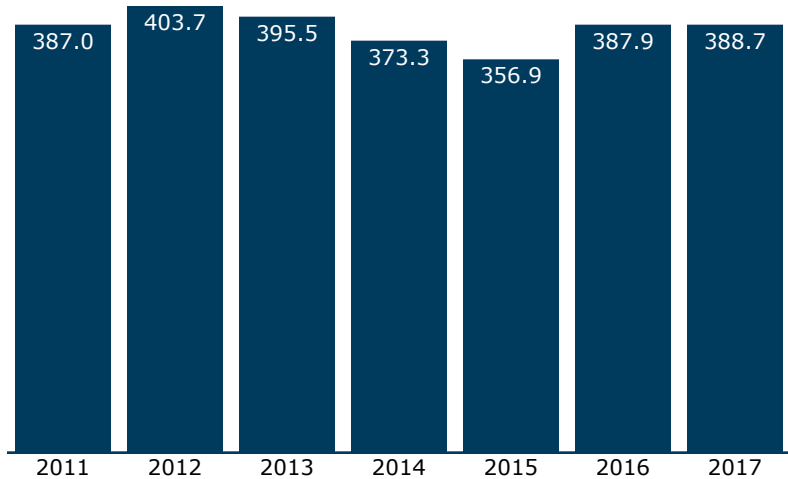
Note: Chicago is Amtrak's east-west gateway.



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Sleeper	Total
Passengers	340,471	7,496	40,755	388,722
Average trip	416 miles	493 miles	693 miles	447 miles
Average fare	\$ 57.00	\$ 96.00	\$244.00	\$ 78.00
Avg yld per mi	13.7¢	19.4¢	35.2¢	17.3¢

Top city pairs by ridership, 2017

1. Albany-Rensselaer, NY - New York, NY	141 mi
2. Chicago, IL - New York, NY	959 mi
3. Buffalo, NY - Chicago, IL	528 mi
4. Chicago, IL - Syracuse, NY	668 mi
5. Chicago, IL - Rochester, NY	589 mi
6. Albany-Rensselaer, NY - Chicago, IL	818 mi
7. Chicago, IL - Cleveland, OH	341 mi
8. New York, NY - Rochester, NY	370 mi
9. New York, NY - Syracuse, NY	291 mi
10. Albany-Rensselaer, NY - Boston, MA	199 mi

Top city pairs by revenue, 2017

1. Chicago, IL - New York, NY	959 mi
2. Albany-Rensselaer, NY - Chicago, IL	818 mi
3. Buffalo, NY - Chicago, IL	528 mi
4. Chicago, IL - Syracuse, NY	668 mi
5. Albany-Rensselaer, NY - New York, NY	141 mi
6. Boston, MA - Chicago, IL	1017 mi
7. Chicago, IL - Rochester, NY	589 mi
8. New York, NY - Rochester, NY	370 mi
9. Chicago, IL - Cleveland, OH	341 mi
10. New York, NY - Syracuse, NY	291 mi

Note: Chicago is Amtrak's east-west gateway.

At a glance

Part of Amtrak's Long Distance sector
Daily service: 26 cities in 6 states

Population of service area

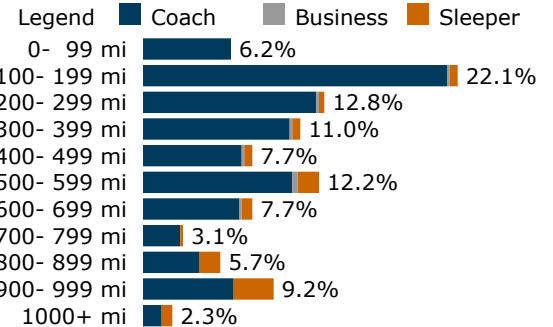
Within 25 miles: 35,347,729

Within 50 miles: 52,686,249

Longest segment traveled: 1,017 miles

Boston, MA - Chicago, IL

Trips by length, 2017



Activity by station

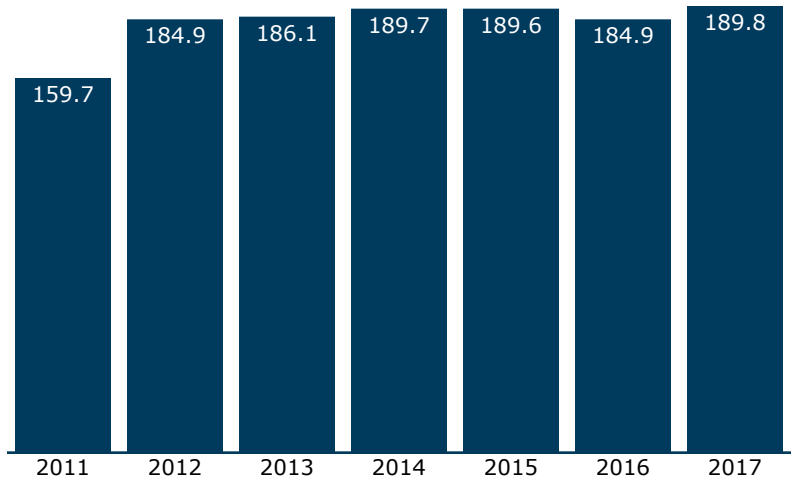
	2015	2016	2017
Albany-Rensselaer	78,435	127,655	82,429
Back Bay	6,478	7,038	8,149
Boston	31,537	29,972	33,594
Bryan	5,608	5,787	5,825
Buffalo	40,687	42,573	43,707
Chicago	164,470	159,241	173,556
Cleveland	27,882	28,107	33,579
Croton-Harmon	3,311	3,774	3,884
Elkhart	9,394	9,304	10,777
Elyria	4,050	3,634	4,591
Erie	16,561	16,213	16,766
Framingham	1,963	1,892	1,954
New York	101,480	120,991	122,620
Pittsfield	7,468	7,827	8,464
Poughkeepsie	5,659	5,964	5,614
Rhinecliff	1,209	1,299	1,074
Rochester	41,872	42,747	46,346
Sandusky	4,977	5,223	5,653
Schenectady	13,078	12,251	12,350
South Bend	11,416	10,953	11,616
Springfield	17,750	14,191	15,916
Syracuse	45,178	45,130	48,918
Toledo	30,071	27,117	29,289
Utica	18,372	19,393	19,959
Waterloo	9,865	10,048	11,973
Worcester	7,237	6,152	6,665



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	171,509	18,302	189,811
Average trip	214 miles	239 miles	216 miles

Top city pairs by ridership, 2017

1. Charlottesville, VA - Washington, DC	112 mi
2. Charlottesville, VA - New York, NY	337 mi
3. Lynchburg, VA - Washington, DC	173 mi
4. Lynchburg, VA - New York, NY	398 mi
5. Alexandria, VA - Lynchburg, VA	165 mi
6. Alexandria, VA - Charlottesville, VA	104 mi
7. Charlottesville, VA - Philadelphia, PA	246 mi
8. Lynchburg, VA - Philadelphia, PA	307 mi
9. Culpeper, VA - Washington, DC	68 mi
10. Manassas, VA - New York, NY	258 mi

Top city pairs by revenue, 2017

1. Charlottesville, VA - New York, NY	337 mi
2. Lynchburg, VA - New York, NY	398 mi
3. Charlottesville, VA - Washington, DC	112 mi
4. Lynchburg, VA - Washington, DC	173 mi
5. Charlottesville, VA - Philadelphia, PA	246 mi
6. Lynchburg, VA - Philadelphia, PA	307 mi
7. Manassas, VA - New York, NY	258 mi
8. Alexandria, VA - Lynchburg, VA	165 mi
9. Alexandria, VA - New York, NY	233 mi
10. Culpeper, VA - New York, NY	293 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 36 cities in 9 states +DC

Population of service area

Within 25 miles: 40,057,287

Within 50 miles: 49,017,644

Longest segment traveled: 629 miles

Boston, MA - Lynchburg, VA

Service notes

Service began 10/2009

Excludes trips over the NYP-WAS segment

Trips by length, 2017

Legend ■ Coach ■ Business

0- 99 mi	14.1%
100- 199 mi	41.3%
200- 299 mi	13.6%
300- 399 mi	27.0%
400- 499 mi	2.2%
500- 599 mi	1.2%
600+ mi	0.6%

Activity by station

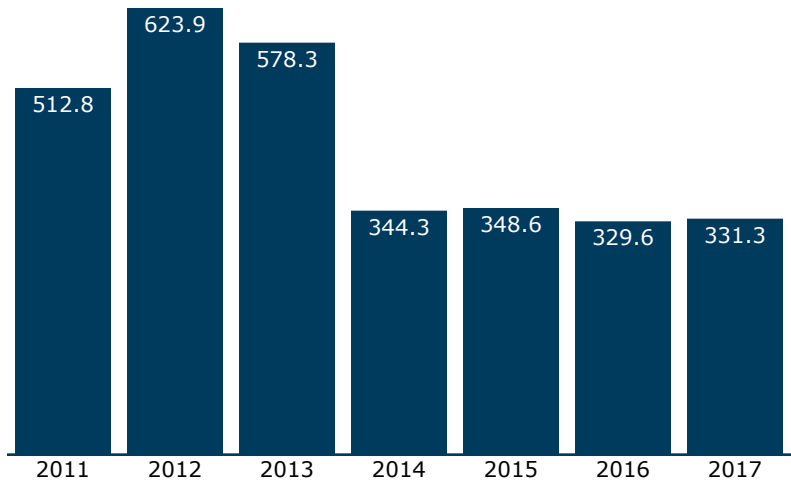
	2015	2016	2017
Aberdeen	88	92	92
Alexandria	20,477	20,335	22,247
Baltimore	4,856	4,950	5,330
BWI Airport	3,772	3,714	4,255
Back Bay	543	546	401
Boston	2,169	2,004	1,838
Bridgeport	940	975	910
Burke	6,082	6,220	6,354
Charlottesville	84,341	81,163	84,394
Culpeper	9,025	9,360	9,602
West Kingston	415	450	461
Lynchburg	71,157	67,280	67,529
Manassas	11,937	11,642	12,340
Metropark	3,281	3,332	3,317
New Carrollton	1,706	1,445	1,608
New Haven	3,216	2,852	2,528
New London	646	712	630
New Rochelle	491	468	453
New York	50,254	48,390	47,325
Newark DE	77	52	60
Newark	3,951	3,797	3,720
Newark--Liberty	358	337	282
Old Saybrook	212	127	134
Philadelphia	13,967	14,211	13,161
Providence	1,072	1,052	983
Route 128	570	558	455
Springfield	95	40	70
Stamford	1,806	1,711	1,635
Trenton	2,619	2,419	2,368
Washington	55,294	53,360	56,464
Wilmington	2,722	2,741	2,770



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	293,851	37,457	331,308
Average trip	217 miles	227 miles	218 miles

Top city pairs by ridership, 2017

1. Newport News, VA - Washington, DC	187 mi
2. Richmond, VA - Washington, DC	109 mi
3. Washington, DC - Williamsburg, VA	164 mi
4. New York, NY - Newport News, VA	413 mi
5. New York, NY - Richmond, VA	335 mi
6. Richmond--Main St, VA - Washington, DC	117 mi
7. Alexandria, VA - Newport News, VA	179 mi
8. Alexandria, VA - Richmond, VA	101 mi
9. New York, NY - Williamsburg, VA	390 mi
10. Alexandria, VA - Williamsburg, VA	156 mi

Top city pairs by revenue, 2017

1. New York, NY - Richmond, VA	335 mi
2. New York, NY - Newport News, VA	413 mi
3. Newport News, VA - Washington, DC	187 mi
4. New York, NY - Williamsburg, VA	390 mi
5. Richmond, VA - Washington, DC	109 mi
6. Washington, DC - Williamsburg, VA	164 mi
7. New York, NY - Richmond--Main St, VA	343 mi
8. Newport News, VA - Philadelphia, PA	322 mi
9. Alexandria, VA - Newport News, VA	179 mi
10. Philadelphia, PA - Richmond, VA	244 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 33 cities in 9 states + DC

Population of service area

Within 25 miles: 39,418,060

Within 50 miles: 50,020,921

Longest segment traveled: 644 miles

Boston, MA - Newport News, VA

Service notes

Excludes trips over the NYP-WAS segment

Trips by length, 2017

Legend ■ Coach ■ Business

0- 99 mi	15.2%
100- 199 mi	45.3%
200- 299 mi	11.6%
300- 399 mi	16.1%
400- 499 mi	8.7%
500- 599 mi	1.7%
600+ mi	1.5%

Activity by station

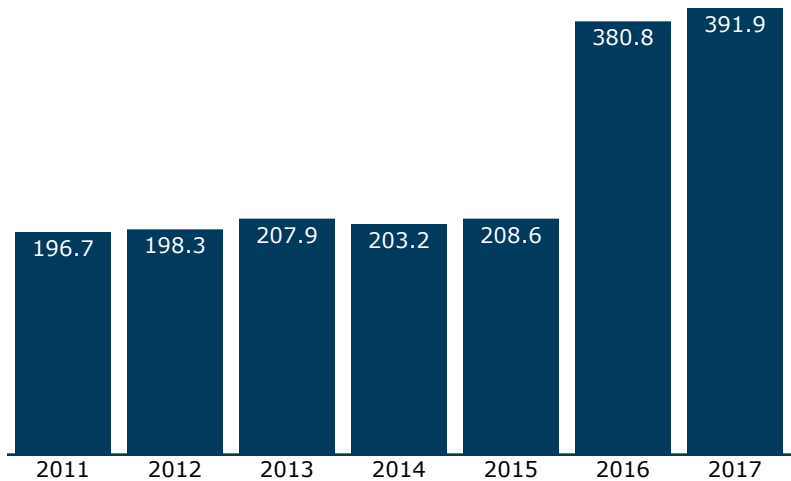
	2015	2016	2017
Alexandria	50,611	48,932	51,605
Ashland	9,800	9,526	10,160
Baltimore	9,881	10,006	10,482
BWI Airport	9,436	8,524	9,415
Back Bay	1,040	1,085	822
Boston	5,955	5,695	5,212
Bridgeport	217	229	237
Fredericksburg	20,360	20,060	20,397
West Kingston	1,060	1,006	955
Metropark	5,400	4,829	4,640
Mystic	204	206	158
New Carrollton	3,687	3,204	3,542
New Haven	8,228	7,525	6,854
New London	2,272	2,321	2,160
New Rochelle	297	306	329
New York	65,152	59,053	55,131
Newark	7,903	7,450	7,088
Newark--Liberty	670	574	581
Newport News	113,826	105,950	104,477
Old Saybrook	719	781	740
Philadelphia	26,962	27,016	26,275
Providence	3,235	3,169	2,794
Quantico	7,374	6,979	6,912
Richmond--Main St	44,732	42,283	45,825
Richmond	91,976	87,404	88,032
Route 128	1,194	1,261	1,271
Stamford	4,221	3,763	3,344
Trenton	4,628	4,647	4,133
Washington	97,460	93,556	98,957
Westerly	284	300	248
Williamsburg	60,625	58,655	58,943
Wilmington	6,136	5,742	5,544
Woodbridge	1,225	1,267	1,349



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	349,148	42,705	391,853
Average trip	245 miles	274 miles	248 miles
Average fare	\$ 70.00	\$107.00	\$ 74.00
Avg yld per mi	28.5¢	39.0¢	29.8¢

Top city pairs by ridership, 2017

1. New York, NY - Washington, DC	225 mi
2. Philadelphia, PA - Washington, DC	134 mi
3. New York, NY - Philadelphia, PA	91 mi
4. Baltimore, MD - Washington, DC	40 mi
5. Richmond, VA - Washington, DC	109 mi
6. Washington, DC - Wilmington, DE	110 mi
7. Baltimore, MD - New York, NY	185 mi
8. BWI Airport, MD - Washington, DC	29 mi
9. Metropark, NJ - Washington, DC	200 mi
10. Baltimore, MD - Philadelphia, PA	94 mi

Top city pairs by revenue, 2017

1. New York, NY - Washington, DC	225 mi
2. Philadelphia, PA - Washington, DC	134 mi
3. New York, NY - Philadelphia, PA	91 mi
4. Baltimore, MD - New York, NY	185 mi
5. Metropark, NJ - Washington, DC	200 mi
6. Newark, NJ - Washington, DC	215 mi
7. New York, NY - North Charleston, SC	728 mi
8. Florence, SC - New York, NY	633 mi
9. BWI Airport, MD - New York, NY	196 mi
10. Trenton, NJ - Washington, DC	167 mi

At a glance

Part of Amtrak's Long Distance sector
Daily service: 25 cities in 9 states +DC

Population of service area

Within 25 miles: 32,243,636

Within 50 miles: 42,985,735

Longest segment traveled: 829 miles

New York, NY - Savannah, GA

Service notes

Began booking the NYP-WAS segment FY2016

Trips by length, 2017

Legend ■ Coach ■ Business

0- 99 mi	19.5%
100- 199 mi	28.0%
200- 299 mi	25.2%
300- 399 mi	7.8%
400- 499 mi	7.1%
500- 599 mi	5.0%
600- 699 mi	4.6%
700- 799 mi	2.3%
800+ mi	0.5%

Activity by station

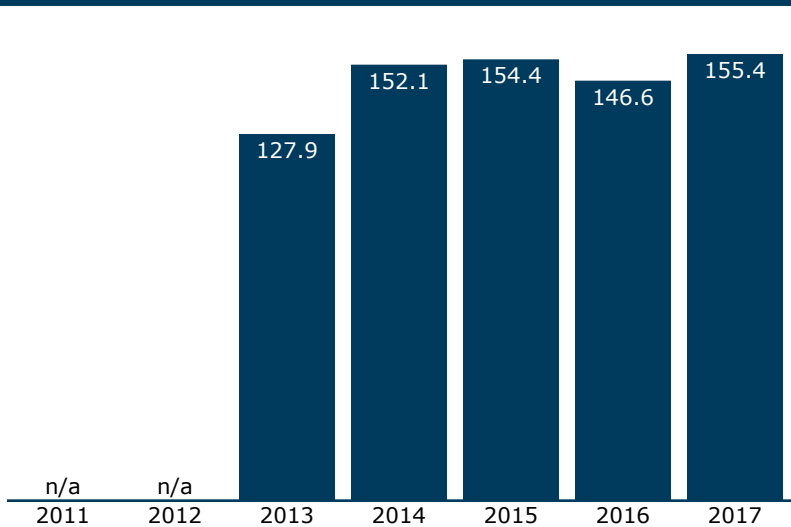
	2015	2016	2017
Alexandria	15,984	15,292	16,175
Baltimore	11,970	38,852	42,384
BWI Airport		19,664	22,732
North Charleston	36,475	31,866	32,576
Dillon	8,037	7,573	6,692
Fayetteville	34,954	30,058	28,629
Florence	33,391	28,416	25,670
Kingstree	8,766	7,070	6,235
Metropark		12,919	14,259
New Brunswick		2,807	3,203
New Carrollton		4,315	4,739
New York	46,185	123,532	124,672
Newark	15,505	21,768	21,464
Petersburg	7,552	7,374	7,916
Philadelphia	22,645	85,318	89,516
Princeton Jct.		4,630	6,198
Richmond	40,554	40,555	40,729
Rocky Mount	12,573	12,047	12,000
Savannah	21,097	17,737	18,443
Selma--Smithfield	5,285	4,530	4,807
Trenton	4,518	11,878	12,308
Washington	42,994	165,718	176,501
Wilmington	6,228	19,654	20,469
Wilson	31,285	27,431	28,111
Yemassee	6,612	4,992	4,918



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	138,067	17,322	155,389
Average trip	181 miles	224 miles	186 miles

Top city pairs by ridership, 2017

1. Richmond, VA - Washington, DC	109 mi
2. Norfolk, VA - Washington, DC	222 mi
3. New York, NY - Richmond, VA	335 mi
4. New York, NY - Norfolk, VA	448 mi
5. Alexandria, VA - Norfolk, VA	214 mi
6. Alexandria, VA - Richmond, VA	101 mi
7. Ashland, VA - Washington, DC	98 mi
8. Philadelphia, PA - Richmond, VA	244 mi
9. Fredericksburg, VA - Washington, DC	54 mi
10. Fredericksburg, VA - New York, NY	280 mi

Top city pairs by revenue, 2017

1. New York, NY - Richmond, VA	335 mi
2. Norfolk, VA - Washington, DC	222 mi
3. New York, NY - Norfolk, VA	448 mi
4. Richmond, VA - Washington, DC	109 mi
5. Alexandria, VA - Norfolk, VA	214 mi
6. Fredericksburg, VA - New York, NY	280 mi
7. Alexandria, VA - New York, NY	234 mi
8. Philadelphia, PA - Richmond, VA	244 mi
9. Norfolk, VA - Philadelphia, PA	357 mi
10. Alexandria, VA - Richmond, VA	101 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 37 cities in 9 states + DC

Population of service area

Within 25 miles: 40,903,047

Within 50 miles: 49,801,764

Longest segment traveled: 679 miles

Boston, MA - Norfolk, VA

Service notes

Service began 12/12/2012

Excludes trips over the NYP-WAS segment

Trips by length, 2017

Legend ■ Coach ■ Business

0- 99 mi	25.7%
100- 199 mi	26.9%
200- 299 mi	27.2%
300- 399 mi	13.4%
400- 499 mi	6.5%
500- 599 mi	0.2%
600+ mi	<0.1%

Activity by station

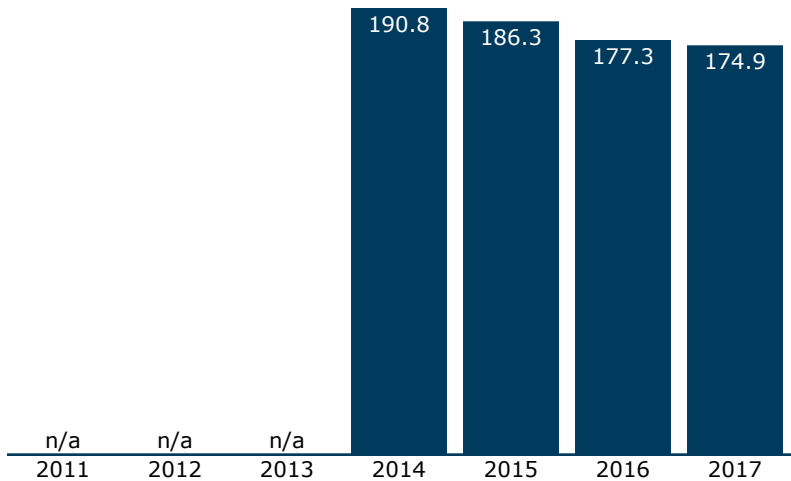
	2015	2016	2017
Alexandria	19,770	19,889	20,831
Ashland	6,084	6,565	7,167
Baltimore	2,945	3,469	3,897
BWI Airport	2,606	2,770	3,448
Boston	579	141	155
Bridgeport	529	196	165
Fredericksburg	9,020	9,410	10,775
West Kingston	153	33	47
Metropark	2,056	2,489	2,270
New Carrollton	909	1,050	1,194
New Haven	1,110	504	489
New London	326	172	81
New Rochelle	657	198	199
New York	29,161	31,376	30,468
Newark	2,399	2,482	2,495
Newark--Liberty	458	176	180
Norfolk	43,591	43,567	46,695
Old Saybrook	212	45	39
Petersburg	7,942	7,319	7,811
Philadelphia	8,664	8,944	9,162
Providence	396	89	106
Quantico	2,816	2,800	2,831
Richmond	46,525	50,833	52,293
Route 128	192	42	39
Stamford	657	242	239
Trenton	1,179	1,258	1,307
Washington	41,444	44,208	49,029
Wilmington	1,784	1,772	1,681
Woodbridge	5,074	3,078	3,047



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	158,818	16,117	174,935
Average trip	145 miles	201 miles	150 miles

Top city pairs by ridership, 2017

1. Richmond, VA - Washington, DC	109 mi
2. New York, NY - Richmond, VA	334 mi
3. Alexandria, VA - Richmond, VA	101 mi
4. Ashland, VA - Washington, DC	98 mi
5. Alexandria, VA - New York, NY	233 mi
6. Philadelphia, PA - Richmond, VA	243 mi
7. Fredericksburg, VA - New York, NY	279 mi
8. Fredericksburg, VA - Washington, DC	54 mi
9. Baltimore, MD - Richmond, VA	149 mi
10. Alexandria, VA - Philadelphia, PA	142 mi

Top city pairs by revenue, 2017

1. New York, NY - Richmond, VA	334 mi
2. Richmond, VA - Washington, DC	109 mi
3. Alexandria, VA - New York, NY	233 mi
4. Fredericksburg, VA - New York, NY	279 mi
5. Philadelphia, PA - Richmond, VA	243 mi
6. Alexandria, VA - Richmond, VA	101 mi
7. Ashland, VA - Washington, DC	98 mi
8. New York, NY - Woodbridge, VA	249 mi
9. Ashland, VA - New York, NY	323 mi
10. Richmond, VA - Wilmington, DE	217 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 32 cities in 9 states +DC

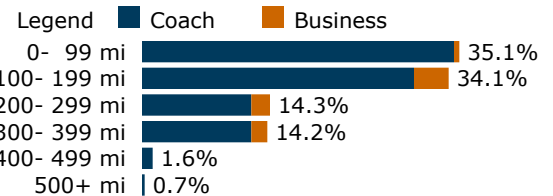
Population of service area
Within 25 miles: 39,055,733
Within 50 miles: 48,685,801

Longest segment traveled: 565 miles
Boston, MA - Richmond, VA

Service notes

Excludes trips over the NYP-WAS segment
Split from Northeast Regional 10/1/2013

Trips by length, 2017



Activity by station

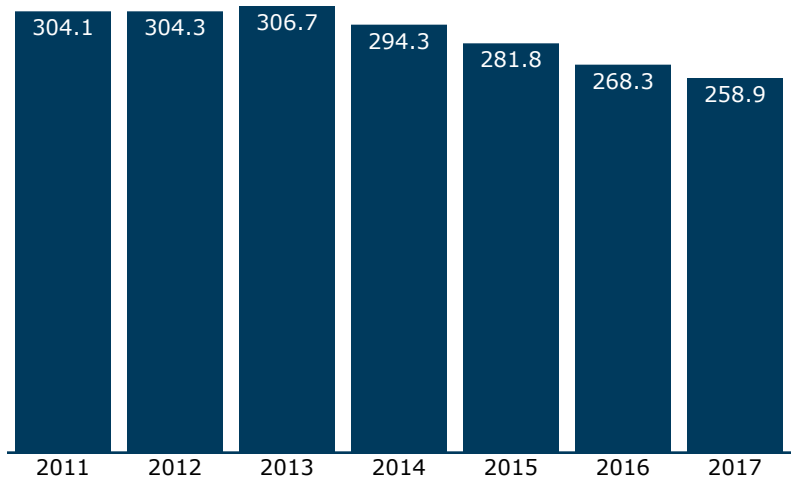
	2015	2016	2017
Aberdeen	208	204	230
Alexandria	25,548	25,702	25,409
Ashland	12,116	11,837	13,358
Baltimore	4,286	4,148	4,852
BWI Airport	3,055	2,808	3,556
Back Bay	230	333	272
Boston	905	1,149	1,024
Bridgeport	454	694	677
Fredericksburg	15,815	14,223	15,238
West Kingston	260	357	333
Metropark	2,700	2,109	2,177
New Carrollton	682	731	862
New Haven	1,475	1,782	1,648
New London	472	686	564
New Rochelle	610	958	850
New York	39,298	34,722	32,795
Newark	2,641	2,253	2,163
Newark--Liberty	80	357	293
Old Saybrook	204	336	311
Philadelphia	11,862	11,077	10,582
Providence	645	765	672
Quantico	4,374	4,448	4,364
Richmond	91,931	81,761	84,483
Route 128	305	358	325
Stamford	1,049	1,391	1,193
Trenton	1,643	1,487	1,347
Washington	46,798	44,940	51,008
Westerly	68	111	83
Wilmington	3,630	2,981	2,798
Woodbridge	4,034	5,626	5,284



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Sleeper	Total
Passengers	230,118	28,762	258,880
Average trip	465 miles	761 miles	498 miles
Average fare	\$ 90.00	\$269.00	\$110.00
Avg yld per mi	19.4¢	35.3¢	22.1¢

Top city pairs by ridership, 2017

1. Birmingham, AL - New Orleans, LA	354 mi
2. Atlanta, GA - Washington, DC	634 mi
3. Atlanta, GA - New York, NY	859 mi
4. Charlottesville, VA - New York, NY	337 mi
5. Atlanta, GA - New Orleans, LA	518 mi
6. Charlottesville, VA - Washington, DC	112 mi
7. New Orleans, LA - Washington, DC	1152 mi
8. New Orleans, LA - New York, NY	1377 mi
9. Greensboro, NC - Washington, DC	287 mi
10. Lynchburg, VA - New York, NY	398 mi

Top city pairs by revenue, 2017

1. Atlanta, GA - Washington, DC	634 mi
2. Atlanta, GA - New York, NY	859 mi
3. Charlottesville, VA - New York, NY	337 mi
4. New Orleans, LA - New York, NY	1377 mi
5. Birmingham, AL - New Orleans, LA	354 mi
6. New Orleans, LA - Washington, DC	1152 mi
7. Birmingham, AL - New York, NY	1023 mi
8. Atlanta, GA - New Orleans, LA	518 mi
9. Birmingham, AL - Washington, DC	798 mi
10. Atlanta, GA - Philadelphia, PA	768 mi

At a glance

Part of Amtrak's Long Distance sector
Daily service: 33 cities in 12 states +DC

Population of service area

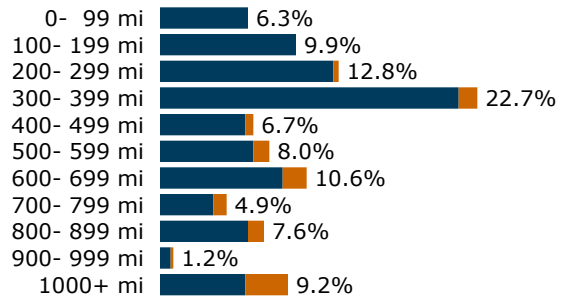
Within 25 miles: 40,421,624

Within 50 miles: 54,358,119

Longest segment traveled: 1,377 miles
New Orleans, LA - New York, NY

Trips by length, 2017

Legend ■ Coach ■ Sleeper



Activity by station

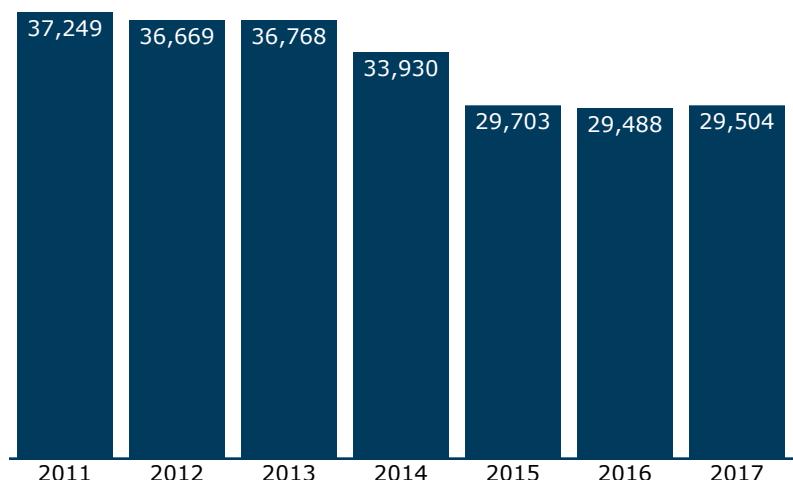
	2015	2016	2017
Alexandria	8,662	8,655	8,547
Annapolis	5,085	4,871	4,255
Atlanta	83,762	78,241	76,196
Baltimore	6,291	6,014	5,206
Birmingham	44,212	42,034	41,702
Charlotte	23,930	21,169	19,717
Charlottesville	26,856	31,458	31,595
Clemson	4,977	3,127	1
Culpeper	3,722	3,733	3,498
Danville	7,736	7,209	6,575
Gainesville	6,176	5,028	5,493
Gastonia	1,508	1,330	1,345
Greensboro	19,813	17,767	17,572
Greenville	11,913	11,935	14,134
Hattiesburg	9,940	9,552	8,588
High Point	4,840	4,307	3,751
Laurel	3,650	3,575	3,614
Lynchburg	12,888	14,314	13,327
Manassas	6,334	7,013	6,745
Meridian	10,863	10,179	9,417
New Orleans	64,672	62,526	59,637
New York	72,754	65,864	54,017
Newark	14,061	10,110	7,838
Philadelphia	20,557	18,501	14,473
Picayune	2,223	2,458	2,363
Salisbury	3,498	3,000	2,899
Slidell	6,127	5,961	5,649
Spartanburg	4,143	3,777	3,548
Toccoa	2,640	2,516	2,407
Trenton	4,276	3,139	2,554
Tuscaloosa	10,870	10,493	10,422
Washington	44,051	45,658	59,559
Wilmington	4,386	3,514	2,996



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Passengers, 2011-2017



Quick recap, 2017

	Coach	Business	Total
Passengers	25,244	4,260	29,504
Average trip	155 miles	167 miles	157 miles

Top city pairs by ridership, 2017

1. Chicago, IL - Indianapolis, IN 196 mi
2. Chicago, IL - Lafayette, IN 121 mi
3. Chicago, IL - Crawfordsville, IN 149 mi
4. Chicago, IL - Rensselaer, IN 74 mi
5. Dyer, IN - Indianapolis, IN 167 mi
6. Chicago, IL - Dyer, IN 29 mi
7. Dyer, IN - Lafayette, IN 92 mi
8. Indianapolis, IN - Lafayette, IN 75 mi
9. Dyer, IN - Rensselaer, IN 45 mi
10. Crawfordsville, IN - Dyer, IN 120 mi

Top city pairs by revenue, 2017

1. Chicago, IL - Indianapolis, IN 196 mi
2. Chicago, IL - Lafayette, IN 121 mi
3. Chicago, IL - Crawfordsville, IN 149 mi
4. Chicago, IL - Rensselaer, IN 74 mi
5. Dyer, IN - Indianapolis, IN 167 mi
6. Chicago, IL - Dyer, IN 29 mi
7. Dyer, IN - Lafayette, IN 92 mi
8. Indianapolis, IN - Lafayette, IN 75 mi
9. Crawfordsville, IN - Dyer, IN 120 mi
10. Indianapolis, IN - Rensselaer, IN 122 mi

At a glance

Part of Amtrak's State Supported sector
4 trains/wk: 6 cities in 2 states

Population of service area

Within 25 miles: 8,398,243

Within 50 miles: 12,424,194

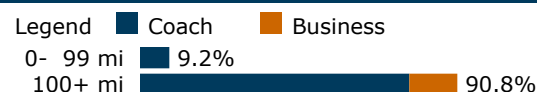
Longest segment traveled: 196 miles

Chicago, IL - Indianapolis, IN

Service notes

Iowa Pacific provides cars & service, 7/15
Amtrak resumes operating train, 3/1/2017

Trips by length, 2017



Activity by station

	2015	2016	2017
Chicago	27,770	27,560	27,601
Crawfordsville	2,847	3,067	3,131
Dyer	1,776	1,546	1,564
Indianapolis	14,305	14,828	15,207
Lafayette	10,727	9,990	9,408
Rensselaer	1,271	1,127	1,169

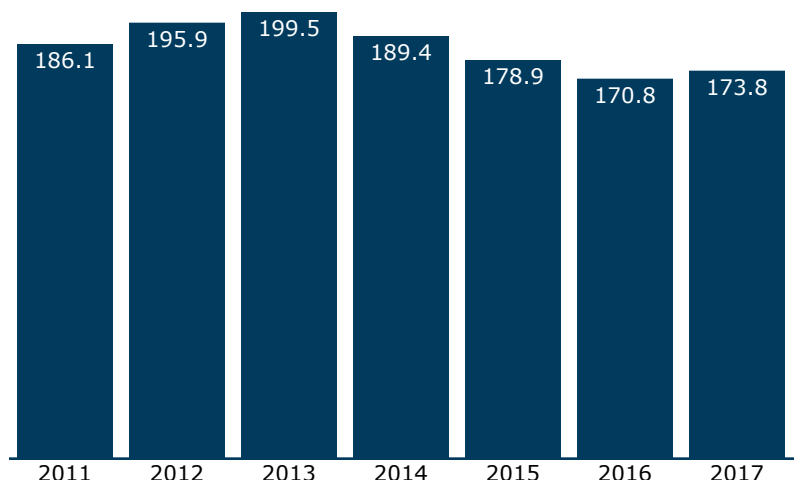
Note: Chicago is Amtrak's east-west gateway.



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	157,327	16,513	173,840
Average trip	180 miles	225 miles	185 miles

Top city pairs by ridership, 2017

1. Kansas City, MO - St. Louis, MO	283 mi
2. Kansas City, MO - Kirkwood, MO	270 mi
3. Jefferson City, MO - St. Louis, MO	125 mi
4. Kirkwood, MO - Lees Summit, MO	247 mi
5. Hermann, MO - Kirkwood, MO	68 mi
6. Jefferson City, MO - Kansas City, MO	158 mi
7. Lees Summit, MO - St. Louis, MO	260 mi
8. Jefferson City, MO - Kirkwood, MO	112 mi
9. Kirkwood, MO - Washington, MO	38 mi
10. Hermann, MO - Kansas City, MO	202 mi

Top city pairs by revenue, 2017

1. Kansas City, MO - St. Louis, MO	283 mi
2. Kansas City, MO - Kirkwood, MO	270 mi
3. Jefferson City, MO - St. Louis, MO	125 mi
4. Kirkwood, MO - Lees Summit, MO	247 mi
5. Jefferson City, MO - Kansas City, MO	158 mi
6. Lees Summit, MO - St. Louis, MO	260 mi
7. Hermann, MO - Kansas City, MO	202 mi
8. Hermann, MO - Kirkwood, MO	68 mi
9. Jefferson City, MO - Kirkwood, MO	112 mi
10. Kansas City, MO - Washington, MO	232 mi

At a glance

Part of Amtrak's State Supported sector
Multiple trains daily: 10 cities in 1 state

Population of service area

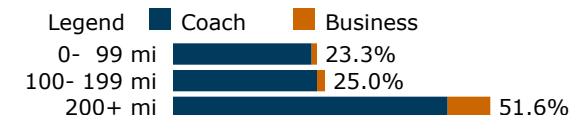
Within 25 miles: 4,694,365

Within 50 miles: 5,802,212

Longest segment traveled: 283 miles

Kansas City, MO - St. Louis, MO

Trips by length, 2017



Activity by station

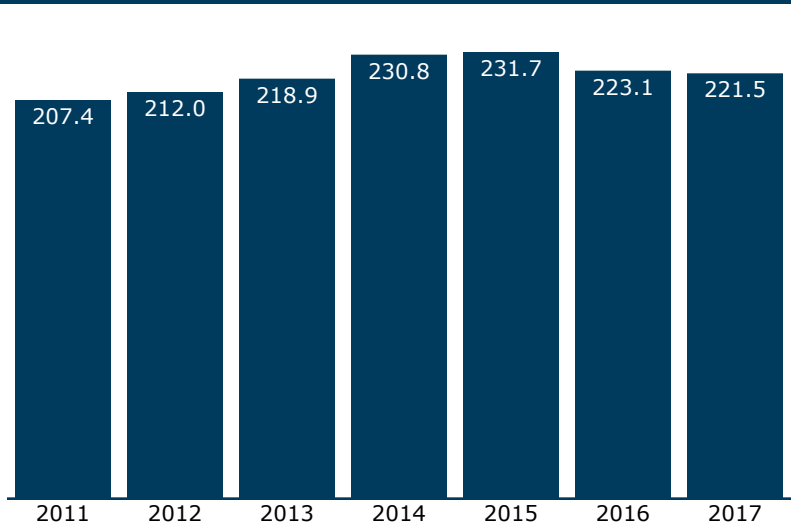
	2015	2016	2017
Hermann	22,041	23,984	25,439
Independence	8,766	7,973	7,321
Jefferson City	43,227	40,193	39,419
Kansas City	79,566	75,524	78,442
Kirkwood	57,645	54,763	57,518
Lees Summit	28,589	26,547	27,078
St. Louis	71,439	68,143	68,031
Sedalia	10,986	9,900	9,756
Warrensburg	15,656	13,812	13,144
Washington	15,875	15,753	16,112



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	193,861	27,589	221,450
Average trip	224 miles	306 miles	235 miles

Top city pairs by ridership, 2017

1. New York, NY - Pittsburgh, PA	444 mi
2. Lancaster, PA - Philadelphia, PA	68 mi
3. Philadelphia, PA - Pittsburgh, PA	353 mi
4. Harrisburg, PA - Philadelphia, PA	104 mi
5. Harrisburg, PA - New York, NY	195 mi
6. Lancaster, PA - New York, NY	159 mi
7. Harrisburg, PA - Pittsburgh, PA	249 mi
8. Lancaster, PA - Pittsburgh, PA	285 mi
9. Johnstown, PA - Philadelphia, PA	275 mi
10. New York, NY - Paoli, PA	110 mi

Top city pairs by revenue, 2017

1. New York, NY - Pittsburgh, PA	444 mi
2. Philadelphia, PA - Pittsburgh, PA	353 mi
3. Harrisburg, PA - New York, NY	195 mi
4. Lancaster, PA - New York, NY	159 mi
5. Greensburg, PA - New York, NY	413 mi
6. Lancaster, PA - Pittsburgh, PA	285 mi
7. Harrisburg, PA - Pittsburgh, PA	249 mi
8. Harrisburg, PA - Philadelphia, PA	104 mi
9. New York, NY - Paoli, PA	110 mi
10. Johnstown, PA - Philadelphia, PA	275 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 17 cities in 3 states

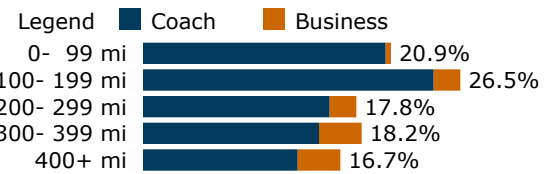
Population of service area
Within 25 miles: 25,178,787
Within 50 miles: 33,384,272

Longest segment traveled: 444 miles
New York, NY - Pittsburgh, PA

Service notes

Excludes trips over the NYP-PHL segment

Trips by length, 2017



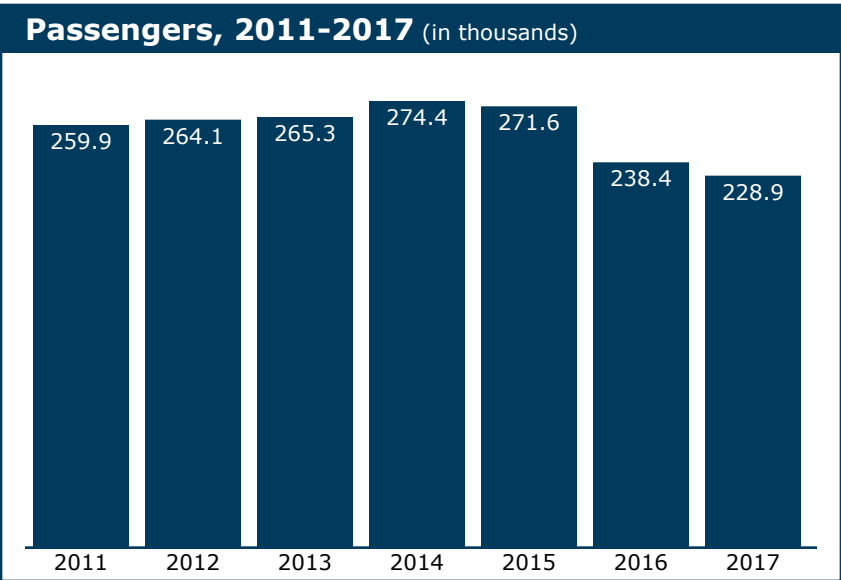
Activity by station

	2015	2016	2017
Altoona	24,900	21,865	21,447
Elizabethtown	5,611	5,358	5,663
Exton	3,576	3,579	3,482
Greensburg	14,773	13,552	13,633
Harrisburg	43,875	42,634	41,239
Huntingdon	6,616	6,039	5,673
Johnstown	24,039	21,875	21,621
Lancaster	44,204	43,734	44,662
Latrobe	4,850	4,538	4,246
Lewistown	9,125	9,514	9,147
New York	68,962	68,577	70,889
Newark	7,921	7,033	7,640
Paoli	12,782	12,649	13,048
Philadelphia	85,063	82,787	79,805
Pittsburgh	94,075	88,494	86,248
Trenton	4,516	4,524	4,455
Tyrone	3,324	3,068	3,050



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Quick recap, 2017

	Coach	Business	Sleeper	Total
Passengers	116,832	11,340	100,771	228,943
Average trip	861 miles	861 miles	861 miles	861 miles
Average fare	\$126.00	\$216.00	\$287.00	\$317.00
Avg yld per mi	14.6¢	25.1¢	33.3¢	36.8¢

At a glance

Part of Amtrak’s Long Distance sector
Daily service: 2 cities in 2 states

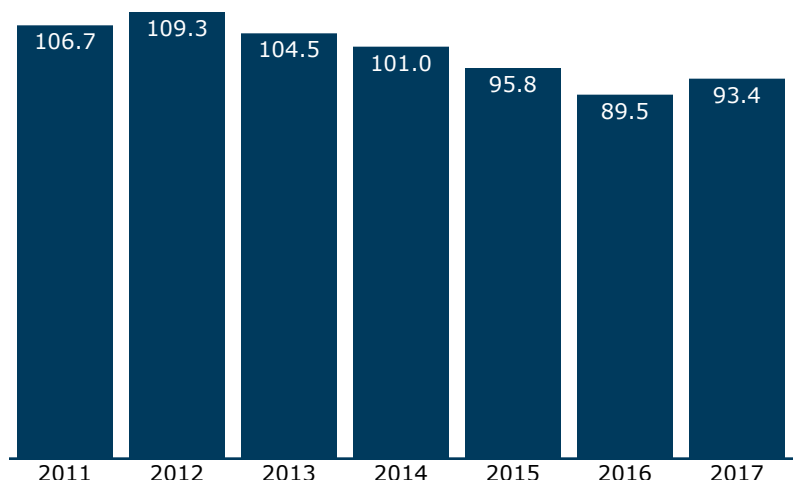
Population of service area
Within 25 miles: 5,303,476
Within 50 miles: 9,671,939

Longest segment traveled: 855 miles
Lorton, VA - Sanford, FL

Activity by station

	2015	2016	2017
Lorton	271,434	238,341	228,894
Sanford	271,434	238,341	228,894

Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Business	Total
Passengers	93,449	93,449
Average trip	149 miles	149 miles

Top city pairs by ridership, 2017

1. Chicago, IL - Grand Rapids, MI	176 mi
2. Chicago, IL - Holland, MI	151 mi
3. Chicago, IL - St. Joseph, MI	89 mi
4. Bangor, MI - Chicago, IL	116 mi
5. Grand Rapids, MI - Holland, MI	25 mi
6. Grand Rapids, MI - St. Joseph, MI	87 mi
7. Holland, MI - St. Joseph, MI	62 mi
8. Bangor, MI - Grand Rapids, MI	60 mi
9. Bangor, MI - Holland, MI	35 mi
10. Bangor, MI - St. Joseph, MI	27 mi

Top city pairs by revenue, 2017

1. Chicago, IL - Grand Rapids, MI	176 mi
2. Chicago, IL - Holland, MI	151 mi
3. Chicago, IL - St. Joseph, MI	89 mi
4. Bangor, MI - Chicago, IL	116 mi
5. Grand Rapids, MI - St. Joseph, MI	87 mi
6. Holland, MI - St. Joseph, MI	62 mi
7. Grand Rapids, MI - Holland, MI	25 mi
8. Bangor, MI - Grand Rapids, MI	60 mi
9. Bangor, MI - Holland, MI	35 mi
10. Bangor, MI - St. Joseph, MI	27 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 5 cities in 2 states

Population of service area
Within 25 miles: 6,563,105
Within 50 miles: 11,621,834

Longest segment traveled: 176 miles
Chicago, IL - Grand Rapids, MI

Trips by length, 2017

Legend	Business
0- 99 mi	16.8%
100+ mi	83.2%

Activity by station

	2015	2016	2017
Bangor	3,895	3,943	4,376
Chicago	92,955	87,289	91,029
Grand Rapids	43,532	38,191	38,706
Holland	36,378	34,536	36,046
St. Joseph	11,764	12,479	13,825

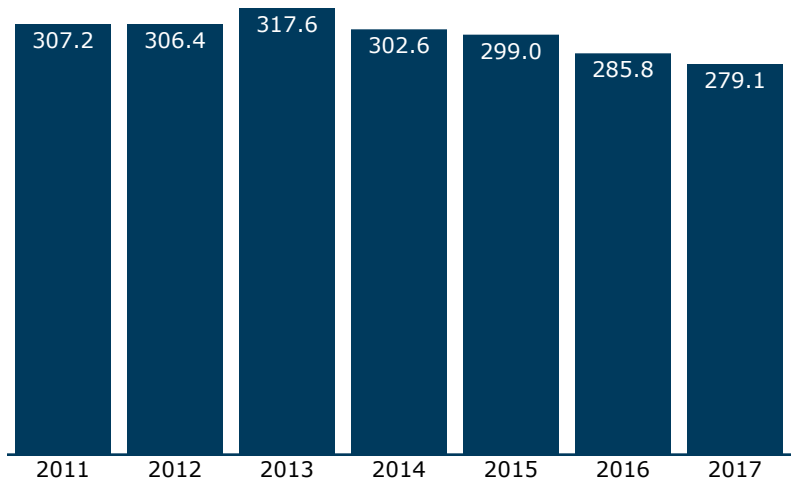
Note: Chicago is Amtrak's east-west gateway.



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Business	Total
Passengers	236,612	42,485	279,097
Average trip	276 miles	311 miles	281 miles

Top city pairs by ridership, 2017

1. Charlotte, NC - Raleigh, NC	173 mi
2. Raleigh, NC - Washington, DC	306 mi
3. Greensboro, NC - Raleigh, NC	84 mi
4. Richmond, VA - Washington, DC	109 mi
5. New York, NY - Richmond, VA	334 mi
6. Charlotte, NC - Durham, NC	147 mi
7. Charlotte, NC - Greensboro, NC	89 mi
8. Durham, NC - Washington, DC	332 mi
9. Greensboro, NC - Washington, DC	390 mi
10. Charlotte, NC - Washington, DC	479 mi

Top city pairs by revenue, 2017

1. New York, NY - Richmond, VA	334 mi
2. Raleigh, NC - Washington, DC	306 mi
3. Charlotte, NC - New York, NY	704 mi
4. New York, NY - Raleigh, NC	531 mi
5. Charlotte, NC - Washington, DC	479 mi
6. Greensboro, NC - Washington, DC	390 mi
7. New York, NY - Wilson, NC	476 mi
8. Durham, NC - Washington, DC	332 mi
9. Durham, NC - New York, NY	557 mi
10. Richmond, VA - Washington, DC	109 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 26 cities in 7 states +DC

Population of service area

Within 25 miles: 35,060,516

Within 50 miles: 44,951,631

Longest segment traveled: 704 miles

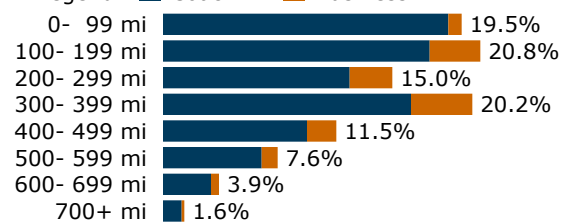
Charlotte, NC - New York, NY

Service notes

Excludes trips over the NYP-WAS segment

Trips by length, 2017

Legend ■ Coach ■ Business



Activity by station

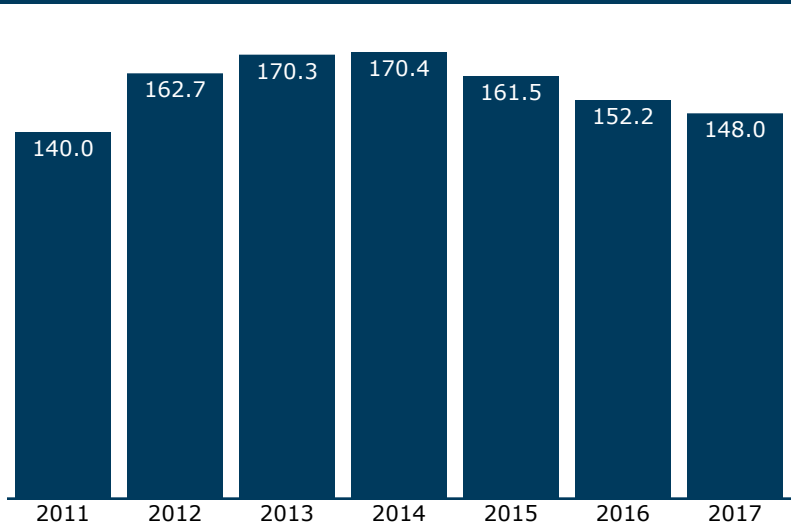
	2015	2016	2017
Alexandria	20,114	20,743	22,315
Baltimore	10,682	11,052	11,328
Burlington	12,464	11,705	10,354
Cary	21,371	20,247	19,517
Charlotte	66,937	62,788	60,254
Durham	39,583	36,386	34,809
Fredericksburg	10,065	10,153	10,912
Greensboro	48,551	44,618	43,733
High Point	16,352	14,841	13,654
Kannapolis	9,587	8,750	8,751
New York	46,727	44,398	41,607
Newark	15,463	13,736	11,318
NC State Fair	3,196	474	590
Petersburg	5,441	5,213	5,401
Philadelphia	24,336	22,517	21,308
Quantico	3,872	4,154	4,078
Raleigh	66,156	65,359	61,521
Richmond	34,690	35,300	38,064
Rocky Mount	18,176	18,304	17,102
Salisbury	10,543	9,462	9,737
Selma--Smithfield	8,312	8,282	8,277
Trenton	5,054	4,551	4,395
Washington	56,010	54,884	56,965
Wilmington	6,595	6,133	5,757
Wilson	30,665	29,296	27,242



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Passengers, 2011-2017 (in thousands)



Quick recap, 2017

	Coach	Total
Passengers	147,960	147,960
Average trip	109 miles	109 miles

Top city pairs by ridership, 2017

1. Charlotte, NC - Raleigh, NC	173 mi
2. Charlotte, NC - Durham, NC	147 mi
3. Cary, NC - Charlotte, NC	164 mi
4. Charlotte, NC - Greensboro, NC	89 mi
5. Greensboro, NC - Raleigh, NC	84 mi
6. Cary, NC - Greensboro, NC	75 mi
7. Durham, NC - Greensboro, NC	58 mi
8. Charlotte, NC - High Point, NC	76 mi
9. Burlington, NC - Charlotte, NC	113 mi
10. Cary, NC - Durham, NC	17 mi

Top city pairs by revenue, 2017

1. Charlotte, NC - Raleigh, NC	173 mi
2. Charlotte, NC - Durham, NC	147 mi
3. Cary, NC - Charlotte, NC	164 mi
4. Charlotte, NC - Greensboro, NC	89 mi
5. Greensboro, NC - Raleigh, NC	84 mi
6. Cary, NC - Greensboro, NC	75 mi
7. Durham, NC - Greensboro, NC	58 mi
8. Charlotte, NC - High Point, NC	76 mi
9. Burlington, NC - Charlotte, NC	113 mi
10. Kannapolis, NC - Raleigh, NC	146 mi

At a glance

Part of Amtrak's State Supported sector
Daily service: 11 cities in 1 state

Population of service area
Within 25 miles: 4,914,033
Within 50 miles: 6,826,481

Longest segment traveled: 173 miles
Charlotte, NC - Raleigh, NC

Trips by length, 2017

Legend	Coach
0- 99 mi	53.3%
100+ mi	46.7%

Activity by station

	2015	2016	2017
Burlington	12,317	11,851	11,050
Cary	37,019	35,028	33,971
Charlotte	90,930	86,960	84,138
Durham	39,363	35,929	35,691
Greensboro	53,071	49,266	47,699
High Point	16,032	14,370	13,413
Kannapolis	9,126	9,595	9,292
Lexington--BBQ Fest	549	527	513
Raleigh	49,699	47,047	46,042
Salisbury	11,270	9,219	9,512



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