### Passengers boarding/detraining, 2011-2017 (in thousands)

<table>
<thead>
<tr>
<th>Year</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>10,892.8</td>
<td>11,409.5</td>
<td>11,387.4</td>
<td>11,628.8</td>
<td>11,899.0</td>
<td>12,012.1</td>
<td></td>
</tr>
</tbody>
</table>

### Quick recap, 2017 (arrivals and departures)

<table>
<thead>
<tr>
<th></th>
<th>Coach</th>
<th>Business</th>
<th>First/Sleeper</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passengers</td>
<td>7,913,456</td>
<td>3,718,972</td>
<td>379,627</td>
<td>12,012,055</td>
</tr>
<tr>
<td>Average trip</td>
<td>154 miles</td>
<td>183 miles</td>
<td>198 miles</td>
<td>164 miles</td>
</tr>
</tbody>
</table>

### Busiest stations, 2017 (arrivals and departures)

1. New York, NY    7,488,349
2. Washington, DC  4,244,375
3. Philadelphia, PA 3,208,095
4. Boston, MA      1,501,152
5. Baltimore, MD   936,358
6. Providence, RI  730,862
7. BWI Airport, MD 669,527
8. Wilmington, DE  621,296
9. Back Bay, MA    608,417
10. Newark, NJ     546,927
11. New Haven, CT  486,036
12. Route 128, MA  440,316
13. Stamford, CT   394,492
14. Trenton, NJ    376,240
15. Metropark, NJ  336,338
16. West Kingston, RI 161,290
17. New Carrollton, MD 160,427
18. New London, CT 157,402
19. Newark--Liberty, NJ 146,231
20. New Rochelle, NY 88,532

### Routes

- **Acela** - Multiple trains daily
- **Regional** - Multiple trains daily

### Service area

- Population within 25 miles of an NEC station: 37.4 million (0 unique to this sector)
- Population within 50 miles: 47.1 million
- 31 cities (0 unique) in 10 states

### Trips by length, 2017

- 0- 99 mi 30.0%
- 100- 199 mi 28.8%
- 200- 299 mi 38.9%
- 300- 399 mi 1.5%
- 400+ mi 0.8%
Amtrak fact sheet: State Supported sector

Passengers boarding/detraining, 2011-2017 (in thousands)

<table>
<thead>
<tr>
<th>Year</th>
<th>Passengers</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>14,166.3</td>
<td>15,042.0</td>
<td>15,378.9</td>
<td>14,704.1</td>
<td>14,659.7</td>
<td>14,682.1</td>
<td>14,966.2</td>
</tr>
</tbody>
</table>

Quick recap, 2017 (arrivals and departures)

<table>
<thead>
<tr>
<th></th>
<th>Coach</th>
<th>Business</th>
<th>First/Sleeper</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passengers</td>
<td>13,832,436</td>
<td>1,133,776</td>
<td>14,966,212</td>
<td></td>
</tr>
<tr>
<td>Average trip</td>
<td>125 miles</td>
<td>162 miles</td>
<td>n/a</td>
<td>128 miles</td>
</tr>
<tr>
<td>Average fare</td>
<td>$30.00</td>
<td>$57.00</td>
<td>n/a</td>
<td>$32.00</td>
</tr>
<tr>
<td>Avg yield per mi</td>
<td>23.7¢</td>
<td>35.3¢</td>
<td>n/a</td>
<td>24.8¢</td>
</tr>
</tbody>
</table>

Busiest stations, 2017 (arrivals and departures)

1. New York, NY 2,239,052
2. Chicago, IL 2,225,061
3. Los Angeles, CA 1,149,139
4. Philadelphia, PA 966,150
5. Sacramento, CA 944,482
6. Albany-Rensselaer, NY 705,710
7. San Diego, CA 680,114
8. Milwaukee, WI 572,309
9. Lancaster, PA 547,945
10. Harrisburg, PA 496,873
11. Seattle, WA 479,253
12. Emeryville, CA 473,933
13. Bakersfield, CA 471,953
14. Boston-North, MA 432,818
15. Portland, OR 409,845
16. Solana Beach, CA 370,064
17. Fresno, CA 366,726
18. Davis, CA 358,966
19. Irvine, CA 332,678
20. Washington, DC 327,450

Routes

- Ethan Allen - Daily service
- Vermonter - Daily service
- Downeaster - Multiple trains daily
- Springfield-New Haven - Multiple trains daily
- Keystone - Multiple trains daily
- Empire/Maple Leaf - Multiple trains daily
- Lincoln Service - Multiple trains daily
- Hiawatha - Multiple trains daily
- Wolverine - Multiple trains daily
- Illini/Saluki - Multiple trains daily
- IL Zephyr/Carl Sandburg - Multiple trains daily
- Heartland Flyer - Daily service
- Pacific Surfliner - Multiple trains daily
- Cascades - Multiple trains daily
- Capitols - Multiple trains daily
- San Joaquin - Multiple trains daily
- Adirondack - Daily service
- Blue Water - Daily service
- VA Service/Lynchburg - Multiple trains daily
- VA Service/Newport News - Multiple trains daily
- VA Service/Norfolk - Daily service
- VA Service/Richmond - Daily service
- Hoosier State - 4 trains/wk
- Missouri River Runner - Multiple trains daily
- Pennsylvanian - Daily service
- Pere Marquette - Daily service
- Carolinian - Daily service
- Piedmont - Daily service

Service notes

Virginia Service to Norfolk began 12/12/2012

Service area

Population within 25 miles of an SS station: 135.4 million (21.4 unique to this sector)
Population within 50 miles: 158.5 million (12.6 million unique)
310 cities (185 unique) in 28 states

Trips by length, 2017

<table>
<thead>
<tr>
<th></th>
<th>Coach</th>
<th>Business</th>
<th>First/Sleeper</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-99 mi</td>
<td>47.6%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>100-199 mi</td>
<td>35.7%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>200-299 mi</td>
<td>11.2%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>300-399 mi</td>
<td>3.7%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>400-499 mi</td>
<td>1.4%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>500-599 mi</td>
<td>0.2%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>600-699 mi</td>
<td>0.1%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>700+ mi</td>
<td>&lt;0.1%</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Note: Ridership figures prior to FY14 have been revised to include Empire Service, Hoosier State, Maple Leaf, Michigan Service and Pennsylvanian, all part of the former Medium Distance sector.
## Amtrak fact sheet: Long Distance sector

### Passengers boarding/detraining, 2011-2017 (in thousands)

<table>
<thead>
<tr>
<th>Year</th>
<th>Passengers</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011</td>
<td>4,521.8</td>
</tr>
<tr>
<td>2012</td>
<td>4,736.2</td>
</tr>
<tr>
<td>2013</td>
<td>4,753.9</td>
</tr>
<tr>
<td>2014</td>
<td>4,543.2</td>
</tr>
<tr>
<td>2015</td>
<td>4,488.5</td>
</tr>
<tr>
<td>2016</td>
<td>4,655.5</td>
</tr>
<tr>
<td>2017</td>
<td>4,698.5</td>
</tr>
</tbody>
</table>

### Quick recap, 2017 (arrivals and departures)

<table>
<thead>
<tr>
<th>Category</th>
<th>Coach</th>
<th>Business</th>
<th>First/Sleeper</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Passengers</td>
<td>3,895,385</td>
<td>109,936</td>
<td>693,137</td>
<td>4,698,458</td>
</tr>
<tr>
<td>Average trip</td>
<td>484 miles</td>
<td>419 miles</td>
<td>983 miles</td>
<td>556 miles</td>
</tr>
<tr>
<td>Average fare</td>
<td>$70.00</td>
<td>$110.00</td>
<td>$273.00</td>
<td>$106.00</td>
</tr>
<tr>
<td>Avg yield per mi</td>
<td>14.4¢</td>
<td>26.3¢</td>
<td>27.7¢</td>
<td>19.1¢</td>
</tr>
</tbody>
</table>

### Busiest stations, 2017 (arrivals and departures)

1. Chicago, IL 1,095,705
2. New York, NY 473,904
3. Washington, DC 469,521
4. Los Angeles, CA 260,851
5. Sanford, FL 228,894
6. New Orleans, LA 180,362
7. Portland, OR 172,427
8. Seattle, WA 166,289
9. Philadelphia, PA 162,861
10. Denver, CO 135,162
11. Orlando, FL 128,831
12. Sacramento, CA 115,323
13. Tampa, FL 106,534
14. Richmond, VA 104,189
15. Emeryville, CA 101,294
17. St. Louis, MO 87,909
18. Albany-Rensselaer, NY 82,429
19. Kansas City, MO 79,176
20. Atlanta, GA 76,196

### Routes

- **Silver Star** - Daily service
- **Cardinal** - 3 trains/wk
- **Silver Meteor** - Daily service
- **Empire Builder** - Daily service
- **Capitol Limited** - Daily service
- **California Zephyr** - Daily service
- **Southwest Chief** - Daily service
- **City of New Orleans** - Daily service
- **Texas Eagle** - Daily service
- **Sunset Limited** - 3 trains/wk
- **Coast Starlight** - Daily service
- **Lake Shore Limited** - Daily service
- **Palmetto** - Daily service
- **Crescent** - Daily service
- **Auto Train** - Daily service

### Service notes

- Sunset Limited suspended east of NOL, 9/2005

### Service area

- Population within 25 miles of an LD station: 177 million (67.7 unique to this sector)
- Population within 50 miles: 234.1 million (95.7 million unique)
- 328 cities (219 unique) in 42 states

### Trips by length, 2017

<table>
<thead>
<tr>
<th>Length</th>
<th>Coach</th>
<th>Business</th>
<th>First/Sleeper</th>
</tr>
</thead>
<tbody>
<tr>
<td>0- 99 mi</td>
<td>7.9%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>100-199 mi</td>
<td>17.1%</td>
<td></td>
<td>15.0%</td>
</tr>
<tr>
<td>200-299 mi</td>
<td>15%</td>
<td></td>
<td>8.9%</td>
</tr>
<tr>
<td>300-399 mi</td>
<td>8.6%</td>
<td></td>
<td>8.6%</td>
</tr>
<tr>
<td>400-499 mi</td>
<td>7.0%</td>
<td></td>
<td>7.0%</td>
</tr>
<tr>
<td>500-699 mi</td>
<td>5.4%</td>
<td></td>
<td>5.4%</td>
</tr>
<tr>
<td>700-799 mi</td>
<td>4.9%</td>
<td></td>
<td>4.9%</td>
</tr>
<tr>
<td>800-899 mi</td>
<td>8.4%</td>
<td></td>
<td>8.4%</td>
</tr>
<tr>
<td>900-999 mi</td>
<td>3.7%</td>
<td></td>
<td>3.7%</td>
</tr>
<tr>
<td>1000-1499 mi</td>
<td>8.5%</td>
<td></td>
<td>8.5%</td>
</tr>
<tr>
<td>1500-1999 mi</td>
<td>2.4%</td>
<td></td>
<td>2.4%</td>
</tr>
<tr>
<td>2000+ mi</td>
<td>2.7%</td>
<td></td>
<td>2.7%</td>
</tr>
</tbody>
</table>

---

1200 G St NW, Ste 240
Washington, DC 20005
(202) 408-8362
railpassengers.org

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20180316
**Amtrak fact sheet: Thruway feeder service**

### Passengers, 2011-2017 (in thousands)

<table>
<thead>
<tr>
<th>Year</th>
<th>Passengers</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011</td>
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</tr>
<tr>
<td>2013</td>
<td>4,753.9</td>
</tr>
<tr>
<td>2014</td>
<td>6,018.5</td>
</tr>
<tr>
<td>2015</td>
<td>5,981.6</td>
</tr>
<tr>
<td>2016</td>
<td>6,158.5</td>
</tr>
<tr>
<td>2017</td>
<td>6,229.9</td>
</tr>
</tbody>
</table>

### At a glance

Thruway service augments and extends the Amtrak network. It is comparable to regional service offered by airlines that contract with independent carriers to connect smaller cities with mainline service at their hubs.

#### Functions:
- Connect offline cities to the network
- Bridge two or more Amtrak stations where train service does not connect easily

#### Modes of service:
- Intercity bus - Greyhound or similar
- Shuttle van
- Passenger ferry

#### Notes:
1. Amtrak sells Thruway service only as part of a itinerary that includes connecting Amtrak train service.
2. Thruway service does not include connections between Amtrak and other regional or commuter services, such as SEPTA or Metrolink.

### Top city pairs by Thruway ridership, 2017

1. Bakersfield, CA - Los Angeles, CA 100 mi
2. Emeryville, CA - SF--Transbay, CA 9 mi
3. Sacramento, CA - Stockton, CA 55 mi
4. Seattle, WA - Vancouver, BC 144 mi
5. San Jose, CA - Stockton, CA 80 mi
6. Eugene, OR - Portland, OR 123 mi
7. Portland, OR - Salem, OR 52 mi
8. Emeryville, CA - SF--Financial, CA 9 mi
9. Newport News, VA - Norfolk, VA 24 mi
10. Emeryville, CA - SF--Wharf, CA 10 mi
11. Reno, NV - Sacramento, CA 152 mi
12. Bakersfield, CA - Oxnard, CA 123 mi
13. Chico, CA - Sacramento, CA 119 mi
14. Roseville, CA - Sacramento, CA 17 mi
15. Martinez, CA - Santa Rosa, CA 72 mi
16. San Jose, CA - Santa Barbara, CA 345 mi
17. Houston, TX - Longview, TX 213 mi
18. Bakersfield, CA - Van Nuys, CA 112 mi
19. Bakersfield, CA - San Bernardino, CA 184 mi
20. Bakersfield, CA - Riverside, CA 173 mi
21. San Jose, CA - San Luis Obispo, CA 196 mi
22. Orlando, FL - Tampa, FL 104 mi
23. Arcata, CA - Martinez, CA 300 mi
24. Albany, OR - Portland, OR 80 mi
25. Bakersfield, CA - Las Vegas, NV 287 mi
26. Davis, CA - Stockton, CA 71 mi
27. Detroit, MI - Toledo, OH 61 mi
28. Auburn, CA - Sacramento, CA 35 mi
29. Bellingham, WA - Seattle, WA 95 mi
30. San Luis Obispo, CA - Santa Barbara, CA 149 mi

### Service area

**Cities with Thruway service only:**
- 434 cities in 40 states
- and 3 Canadian provinces

**Population of Thruway-only service area (not including the Amtrak service area):**
- Within 25 miles: 101,913,934
- Within 50 miles: 114,786,284

**All cities with Thruway service:**
- 592 cities in 42 states
- and 3 Canadian provinces

**Longest segment traveled:** 726 miles
- Calgary, AB - Vancouver, BC

### Trips by length, 2017

<table>
<thead>
<tr>
<th>Length Range</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-49 mi</td>
<td>6.2%</td>
</tr>
<tr>
<td>50-99 mi</td>
<td>5.9%</td>
</tr>
<tr>
<td>100-149 mi</td>
<td>8.1%</td>
</tr>
<tr>
<td>150-199 mi</td>
<td>2.1%</td>
</tr>
<tr>
<td>200-249 mi</td>
<td>0.8%</td>
</tr>
<tr>
<td>250-299 mi</td>
<td>0.8%</td>
</tr>
<tr>
<td>300+ mi</td>
<td>0.7%</td>
</tr>
</tbody>
</table>

**Average trip:** 24 miles